

IASC Task Force 2 on Accountability to Affected People**REVISED WORKPLAN (October 2023)**

Objective: Contribute to greater system-wide change by strengthening collective Accountability to Affected People (AAP). According to the TF's Theory of Change, this will be achieved by:

- (1) having a more accountable and enhanced leadership
- (2) supported by a more inclusive system and architecture that
- (3) builds on existing good AAP practices and lessons learnt that
- (4) has access to more quality funding and technical resources.

Co-Chairs: Mrs. Tanya Wood, Executive Director, CHS Alliance; Mr. Jesse Wood, Chief, Emergencies and Transitions Policy & Programme Department, WFP; Mr. Frank Mohrhauer, Director, National Society, Policy and Knowledge Development, IFRC.

Strategic Oversight	Promote learning, advocacy, and multi-level engagement across the system. Provide oversight and direction to the further development and uptake of the IASC Collective AAP resources and tools.			
Responsibility Areas	Description	Lead	Contributors and linkages	Timeline
Responsibility Area 1	<p>Support system-wide and inclusive learning initiatives and engagement. This includes fostering engagement with other TFs, (co-)organising regular events and documenting good practices and lessons learnt.</p> <ul style="list-style-type: none"> • Good practices will be promoted through sharing of members events, TF2 led or joint events, and reports and documents shared on the IASC Inclusion & Accountability Portal. This includes cases studies on Collective AAP in country responses. <p>This area also includes communication and advocacy efforts to:</p> <ul style="list-style-type: none"> • Socialise and promote the IASC Collective AAP package of tools and resources designed to enable in-country leadership and operations to deliver collective AAP outcomes (At global, Regional and Response levels). 	WFP IFRC CHS Alliance	All TF members, with specific technical support offered by Mercy Corps, AIDMI, OCHA	Ongoing

	<ul style="list-style-type: none"> Identify and promote actions that can increase the use and impact of those tools and resources (e.g., Investigate with IASC members and donors opportunities to leverage the package of tools to inform their Country Leadership performance on Collective AAP. 			
Responsibility Area 2	<ul style="list-style-type: none"> Evaluate the workplan and Theory of Change of the TF to demonstrate its effectiveness in advancing system wide change. Provide recommendations to the IASC on how to continue to monitor and advance the Taskforce's objectives after the end of its mandate. 	As above.	As above.	Q4 2023 Q1-2 2024
Responsibility Area 3	Ensure that existing and new resources and tools are used as appropriate through all three Objectives, Priority Areas of work and the subsequent activities/deliverables outlined in the workplan. Resources and tools include the Collective AAP Framework , the Results Tracker, the Inclusion & Accountability Portal and helpdesk , country Case Studies, the Service Directory , the Complaint & Feedback Mechanisms workstream from the previous IASC Results Group 2 and the existing IASC Guidance on Strengthening Participation, Representation and Leadership of Local and National Actors in IASC Humanitarian Coordination Mechanisms	WFP IFRC CHS Alliance	All TF members, with specific technical support offered by UNHCR, OCHA, UNICEF Linkages with TF1, TF4 and TF5.	Ongoing
	Review and update the Inclusion & Accountability Portal and helpdesk , to	UNICEF/IASC Secretariat	TF2 Leads, ALNAP.	Ongoing
	Review the use of Service Directory at country level in support of other tools, resources, and strategic priorities – investigate its use in priority for national/ local actors.	WFP	TF2 Leads.	Ongoing

Workplan Objectives	Description	Lead	Contributors and linkages	Timeline
Objective 1: Promote a more accountable and enhanced humanitarian leadership				
Priority Area of work 1.1.	Co-Develop with country-level leadership tailored training and resource materials on Collective AAP.			
Activity/deliverables 1.1.1.	<p>Develop a training package on Collective AAP to support Humanitarian Coordinators (HCs) and HCT members prioritise collective AAP in: Humanitarian Country Team (HCT) compacts and other response-wide initiatives, including by leveraging the use of the IASC Collective AAP tools and resources such as, the Central Emergency Fund (CERF), Country Based Pooled Funds (CBPF), coordination mechanisms, the HPC, engagement with donors, etc.</p> <p>See complementary advocacy on Country leaders' performance on AAP in Area 1.</p>	IOM OCHA	OCHA HLSS, FAO, CHS Alliance, Christian Aid, IFRC, WFP, Mercy corps, Linkages with TF1, TF4, TF5, and PSEA/Deputies Forum.	Ongoing
Priority Area of work 1.2.	Development and implementation of results-based country level AAP actions plans, strategies or equivalent operational documents.			
Activity/deliverables 1.2.1.	<p>Support HCs and HCTs to develop and implement results-based country level AAP action plans, strategies or equivalent operational documents to drive accountable, inclusive and quality programming.</p> <ul style="list-style-type: none"> Coordinate support and learning of the use of IASC Collective AAP tools and guidance in up to 10 operations, including by encouraging country level leadership and coordination structures to be more inclusive and participatory (in coordination with TF5). 	OCHA	FAO, CHS Alliance, Christian Aid, IFRC, UNHCR, WFP, UNICEF, UNFPA, REACH Linkages with TF1, TF4, TF5 and PSEA/Deputies Forum.	Ongoing

	<ul style="list-style-type: none"> Review and finalise the Collective AAP Framework with links/references to other resources and tools. Operational guidance will be developed to support the usage and function of the Collective AAP Framework, with direct links to the SOPs developed under Priority Area of work under 3.2. 	OCHA	As above	Q1 - Q4 2023 finalised in Q3 - Q4 2023
	<ul style="list-style-type: none"> Develop, pilot and implement the Results Tracker to support evidence-based approach to Collective AAP response planning, support monitoring and evaluation plans 	CHS Alliance	As above	Ongoing – finalised in Q2 2024
Objective 2: Foster a more Inclusive humanitarian system and architecture				
Priority Area of work 2.1.	Enable a more effective engagement and participation of affected people in coordination and decision making by establishing and maintaining collective feedback processes and mechanisms to ensure timely course correction.			
Activity/deliverables 2.1.1.	<p>Support HCTs, clusters and other in-country coordination fora to effectively engage affected people through collective feedback mechanisms to ensure timely and systematic course correction based on community participation, explaining why actions were taken or not.</p> <p>This workstream is coordinated with PSEA TEG to ensure linkages and complementarity with the IASC Sexual Exploitation and Abuse Referral Procedures (SEAR) endorsed by the IASC deputies in October 2024.</p>	UNHCR IFRC WFP UNICEF	OCHA, FRD, Save the Children, NRC, Christian Aid, AIDMI, World Vision, Plan International and Mercy Corps.	Ongoing
Activity/deliverables 2.1.2.	Investigate ways to bring people's views and perspectives more effectively into humanitarian policy and coordination fora to influence decision-making, both at country and in IASC <i>fora</i> (e.g., Emergency Directors Group, Deputies Forum and IASC Principals).	TF2 Leads /OCHA	REACH, GTS, Linkages with TF5.	Q1 2024

	<ul style="list-style-type: none"> • Develop and agree on a format (briefing note per country) and process to consolidate topline community views based on existing data collected at country level (perception survey, community consultations, etc) that are response specific for distribution to the IASC structures. • Identify challenges and potential for how to achieve this in the most meaningful way to advance this at country level. <ul style="list-style-type: none"> – See consolidating of country levels good practice in Area 1. 			<p>Q1-2 2024</p> <p>Q4 2023- Q2 2024</p> <p>Ongoing</p>
<p>Objective 3: Achieve greater quality resourcing to support collective AAP initiatives</p>				
<p>Priority Area of work 3.1.</p>	<p>Engagement with donors to improve funding to support collective AAP approaches.</p>			
<p>Activity/deliverables 3.1.1.</p>	<p>Linked to efforts of the Grand Bargain 2.0, convene humanitarian and development donors annually on collective AAP to discuss and address challenges and opportunities to support collective AAP approaches in a more predictable, flexible, and timely manner.</p>	<p>TF2 Leads and SCHR</p>	<p>OCHA, IOM, and AIDMI.</p> <p>Linkages with Grand Bargain and TF4</p>	<p>Ongoing</p>

Priority Area of work 3.2.	Improve Inter-Agency AAP capacity.			
Activity/deliverables 3.2.1.	<p>Establish an inter-agency team of senior technical expertise on AAP at the global level to support HCs and HCTs deliver on their AAP commitments and develop in-country capacity.</p> <ul style="list-style-type: none"> • Develop a proposed governance structure and deployment mechanisms to provide inter-agency capacity. • Identify tools and define approach for an inter-agency team of senior AAP technical experts to accelerate opportunities for local and national actors to play leadership roles at response levels. • Strengthen predictability through operational guidance and agreed processes to increased predictability, resulting in faster mobilization and scale-up. • Deploy global inter-agency capacity to an ongoing emergency/humanitarian/public health context to strengthen in-country capacity. 	UNICEF UNHCR	OCHA, IFRC, CDAC Network, WHO-GOARN	<p>Q4 2023</p> <p>Q2 2023 – Q4 2024</p> <p>Q2 2023 – Q4 2024</p> <p>Q4 2023 – Q2 2024</p>

For more information on IASC TF2 please visit our website: <https://interagencystandingcommittee.org/accountability-affected-people>

For additional resources on AAP please visit our Accountability & Inclusion Portal: <https://aap-inclusion-psea.alnap.org>

If you have questions or want to provide feedback please write to: benjamin.noble@ifrc.org