



An integrated solution for knowledge management in UN and development organizations

Teamworks meets critical knowledge management needs, breaks down barriers to information flow within an organization and enables seamless engagement with partners and clients. It offers **online peer networking and knowledge sharing in a single product**, and is **available at moderate and predictable cost**.

Teamworks is a comprehensive solution for organizations with either no existing knowledge management systems or with disaggregated or partial platforms. Teamworks enables **peer networking for knowledge exchange**, helping staff to find each other, share solutions and work together. It provides **secure workspaces to invite external partners** to share documents and host online discussions.

Teamworks features

Staff profiles highlighting skills, expertise and knowledge

Virtual workspaces for project teams, “communities of practice”, or interest groups

File sharing for use by individuals, teams and colleagues

Search functions for finding relevant knowledge assets, colleagues and communities with particular expertise

Discussion forums that allow staff and partners to post and answer questions, discuss topics of common interest, etc.

Inter-agency collaboration through a common platform where all participating UN users have access and can share their knowledge, assets and profiles across agencies



Benefits for individual users

- **Find colleagues** who can help you, from within your organization and across the UN
- **Find existing knowledge and best practices** when you need it, with easy links to the colleagues who generated the knowledge
- **Ease information sharing and simplify collaboration** with your external partners
- **Receive recognition** for contributing to knowledge sharing
- **Improve your visibility** within your organization

“Staff and former volunteers can now connect and share expertise through a peer networking platform”
– UNV representative

Benefits for UN organizations

- **Bring your organization’s best experts to task** on important issues
- **Provide a useful tool for external partners** to increase the value from working with you
- **Facilitate creation of peer networks** to break down organizational silos
- **Connect** to other UN organizations, if a UN entity
- **Identify staff who are critical informal knowledge ‘hubs’** within the organization
- **Increase the incentives for, and reduce barriers** to, sharing knowledge
- **Enable retired staff and new arrivals** to offer and receive important knowledge
- **Identify emerging issues** by analyzing traffic
- **Acquire “turnkey” solution at a moderate cost** which will remain stable over time, and **without a need for external procurement** if a UN agency

“Our job is easier since we can set up online working groups with our clients from multiple UN agencies in various countries”
– MDG Fund representative

For more information on Teamworks...

Contact the Teamworks team at partners@unteamworks.org