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Survey on the Civil-Military Guidelines and References for Complex Emergencies

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Survey Results

1. Type of organisation you work for (select one)

International NGO		2	12%
National NGO		0	0%
Red Cross Red Crescent		1	6%
United Nations/UN agency		6	38%
IOM or other International Organisation		1	6%
Government/National authority		4	25%
Donor		0	0%
Academic Institution		0	0%
Independent consultant/trainer		2	12%
Other, please specify		0	0%
Total		16	100%


2. Country where you currently work (select from list)




Afghanistan		2	12%
Albania		0	0%
Algeria		0	0%
American Samoa		0	0%
Andorra		0	0%
Angola		0	0%
Anguilla		0	0%
Antigua and Barbuda		0	0%
Argentina		0	0%
Armenia		0	0%
Aruba (The Netherlands)		0	0%
Australia		0	0%
Austria		1	6%
Azerbaijan		0	0%
Bahamas (the)		0	0%

Bahrain		0	0%
Bangladesh		0	0%
Barbados		0	0%
Belarus		0	0%
Belgium		0	0%
Belize		0	0%
Benin		0	0%
Bermuda		0	0%
Bhutan		0	0%
Bolivia		0	0%
Bosnia and Herzegovina		0	0%
Botswana		0	0%
Brazil		0	0%
Bulgaria		0	0%
Burkina Faso		0	0%
Burundi		0	0%
Cambodia		0	0%
Cameroon		0	0%
Canada		0	0%
Cape Verde		0	0%
Cayman Islands		0	0%
Central African Republic (the)		0	0%
Chad		1	6%
Channel Islands		0	0%
Chile		0	0%
China		0	0%
China - Hong Kong (Special Administrative Region)		0	0%
China - Macau (Special Administrative Region)		0	0%
China - Taiwan Province		0	0%
Colombia		0	0%
Comoros (the)		0	0%
Congo (the)		0	0%
Cook Islands		0	0%
Costa Rica		0	0%
Côte d'Ivoire		0	0%
Croatia		0	0%
Cuba		0	0%
Cyprus		0	0%

Czech Republic (the)		0	0%
Democratic People's Republic of Korea (the)		0	0%
Democratic Republic of the Congo (the)		0	0%
Denmark		0	0%
Djibouti		0	0%
Dominica		0	0%
Dominican Republic (the)		0	0%
Ecuador		0	0%
Egypt		0	0%
El Salvador		0	0%
Equatorial Guinea		0	0%
Eritrea		0	0%
Estonia		0	0%
Ethiopia		0	0%
Fiji		0	0%
Finland		0	0%
France		0	0%
Gabon		0	0%
Galapagos Islands (Ecuador)		0	0%
Gambia (the)		0	0%
General		0	0%
Georgia		0	0%
Germany		0	0%
Ghana		0	0%
Gibraltar		0	0%
Greece		0	0%
Greenland (Denmark)		0	0%
Grenada		0	0%
Guadeloupe (France)		0	0%
Guam		0	0%
Guatemala		0	0%
Guinea		0	0%
Guinea-Bissau		0	0%
Guya		0	0%
Haiti		0	0%
Holy See (the)		0	0%
Honduras		0	0%
Hungary		0	0%
Iceland		0	0%

India		0	0%
Indonesia		0	0%
Iran (Islamic Republic of)		0	0%
Iraq		0	0%
Ireland		0	0%
Israel		0	0%
Italy		0	0%
Jamaica		0	0%
Japan		0	0%
Jordan		0	0%
Kazakhstan		0	0%
Kenya		0	0%
Kiribati		0	0%
Kuwait		0	0%
Kyrgyzstan		0	0%
Lao People's Democratic Republic (the)		0	0%
Latvia		0	0%
Lebanon		0	0%
Lesotho		0	0%
Liberia		0	0%
Libyan Arab Jamahiriya (the)		0	0%
Liechtenstein		0	0%
Lithuania		0	0%
Luxembourg		0	0%
Madagascar		0	0%
Malawi		0	0%
Malaysia		0	0%
Maldives		0	0%
Mali		0	0%
Malta		0	0%
Marshall Islands (the)		0	0%
Martinique (France)		0	0%
Mauritania		0	0%
Mauritius		0	0%
Mayotte (France)		0	0%
Mexico		0	0%
Micronesia (Federated States of)		0	0%
Moldova		0	0%
Monaco		0	0%

Mongolia		0	0%
Montenegro		1	6%
Montserrat		0	0%
Morocco		0	0%
Mozambique		0	0%
Myanmar		0	0%
Namibia		0	0%
Nauru		0	0%
Nepal		0	0%
Netherlands (the)		0	0%
New Caledonia (France)		0	0%
New Zealand		1	6%
Nicaragua		0	0%
Niger (the)		0	0%
Nigeria		0	0%
Norway		0	0%
occupied Palestinian territory		0	0%
Oman		0	0%
Pakistan		0	0%
Palau		0	0%
Panama		0	0%
Papua New Guinea		0	0%
Paraguay		0	0%
Peru		0	0%
Philippines (the)		0	0%
Pitcairn Island		0	0%
Poland		0	0%
Portugal		0	0%
Qatar		0	0%
Republic of Korea (the)		0	0%
Réunion (France)		0	0%
Romania		0	0%
Russian Federation (the)		0	0%
Rwanda		0	0%
Saint Helena		0	0%
Saint Kitts and Nevis		0	0%
Saint Lucia		0	0%
Saint Vincent and the Grenadines		0	0%
Samoa		0	0%

San Marino		0	0%
Sao Tome and Principe		0	0%
Saudi Arabia		0	0%
Senegal		0	0%
Serbia		0	0%
Seychelles		0	0%
Sierra Leone		0	0%
Singapore		0	0%
Slovakia		0	0%
Slovenia		0	0%
Solomon Islands		0	0%
Somalia		0	0%
South Africa		0	0%
Spain		0	0%
Sri Lanka		0	0%
Sudan (the)		0	0%
Suriname		0	0%
Svalbard and Jan Mayen Islands		0	0%
Swaziland		0	0%
Sweden		0	0%
Switzerland		5	31%
Syrian Arab Republic (the)		0	0%
Tajikistan		0	0%
Thailand		0	0%
the former Yugoslav Republic of Macedonia		0	0%
Timor-Leste		0	0%
Togo		0	0%
Tokelau		0	0%
Tonga		0	0%
Trinidad and Tobago		0	0%
Tunisia		0	0%
Turkey		0	0%
Turkmenistan		0	0%
Turks and Caicos Islands		0	0%
Tuvalu		0	0%
Uganda		1	6%
Ukraine		0	0%
United Arab Emirates (the)		0	0%
United Kingdom		2	12%

United Republic of Tanzania (the)		0	0%
United States of America (the)		2	12%
United States Virgin Islands		0	0%
Uruguay		0	0%
Uzbekistan		0	0%
Vanuatu		0	0%
Venezuela (Bolivarian Republic of)		0	0%
Viet Nam		0	0%
Western Sahara		0	0%
Yemen		0	0%
Zambia		0	0%
Zimbabwe		0	0%
Total		16	100%

3. In which type of office do you currently work?

Headquarters		7	44%
Regional Office		1	6%
Country Office		3	19%
Field/sub office		2	12%
Other, please specify View Responses		3	19%
Total		16	100%








4. Which statement best describes your familiarity with and use of this IASC product?

I have never seen it		1	6%
I have seen but not used it		6	38%
I have used it occasionally		5	31%
I use it frequently		4	25%
Total		16	100%






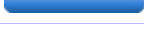

5. Do you have a copy of this product?

No		0	0%
Yes, in soft copy		10	67%
Yes, in hard copy		1	7%
Yes, both in soft and hard copy		4	27%
Total		15	100%

6. If Yes, how did you find / receive the document?

From a colleague in my office		3	20%
From my headquarters		2	13%
From another agency		0	0%
From an interagency meeting		1	7%
I downloaded it from the IASC site		1	7%
Found through search engine		3	20%
From an e-mail list		0	0%
From a training course		3	20%
Directly from IASC / IASC subgroup		2	13%
Can't remember		0	0%
Other, please specify		0	0%
Total		15	100%

7. How has the product been used?

Project / programme design		4	27%
Training of partners		5	33%
Preparing country/ field level guidance		8	53%
Examples of good practice		5	33%
Advocacy		5	33%
I do not know		3	20%
Other, please specify View Responses		3	20%

8. For this IASC product, how true are the following statements?

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Not true					Slightly true					Quite true					Very true					Not sure				
	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5
It is available in my preferred working language	1	0	0	0	0	0	0	0	0	0	2	0	0	0	0	12	0	0	0	0	0	0	0	0	0
My HQ has instructed my office to use it	6	0	0	0	0	1	0	0	0	0	1	0	0	0	0	1	0	0	0	0	6	0	0	0	0
My organisation is fully committed to its use	3	0	0	0	0	3	0	0	0	0	4	0	0	0	0	3	0	0	0	0	2	0	0	0	0
It has been incorporated into my own organisation's policy	1	0	0	0	0	4	0	0	0	0	5	0	0	0	0	3	0	0	0	0	2	0	0	0	0

In our inter-agency discussions, it is the common standard	4 27%	5 33%	3 20%	2 13%	1 7%
I know at least one organisation actively promoting the use of this product	1 7%	1 7%	6 40%	6 40%	1 7%

9. For this IASC product, how true are the following statements?

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Not True	Slightly True	Quite True	Very True	Not sure
It is easy to get access to	0 0%	3 20%	6 40%	6 40%	0 0%
It is easy to use	2 13%	1 7%	6 40%	4 27%	2 13%
I use it in my day to day work	5 33%	4 27%	3 20%	2 13%	1 7%
It provides helpful policy guidance	1 7%	2 13%	6 40%	4 27%	2 13%
It includes practical examples relevant to my situation	2 13%	4 27%	5 33%	1 7%	3 20%
It includes good practice based on experience of what works	2 13%	2 13%	5 33%	3 20%	3 20%
It sets realistic and attainable standards	2 13%	1 7%	8 53%	1 7%	3 20%
I have been trained in its use	5 33%	4 27%	1 7%	4 27%	1 7%
It has had a positive impact on our field operations	2 13%	1 7%	4 27%	4 27%	4 27%

10. For this IASC product, how true are the following statements?

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Not true	Slightly true	Quite true	Very true	Not sure
This product is just one of several sources of guidance on this subject	1 7%	2 13%	6 40%	4 27%	2 13%
I want to use it but don't know how to get a copy	14 93%	0 0%	1 7%	0 0%	0 0%
This product is too complicated	9 60%	2 13%	1 7%	1 7%	2 13%
This product is too long	7 47%	3 20%	1 7%	1 7%	3 20%
I follow my own organisation's procedures, rather than IASC guidance	3 20%	5 33%	1 7%	5 33%	1 7%
The product is out of date	8 53%	2 13%	1 7%	2 13%	2 13%

I have a copy but do not have time to read or use it	7 47%	6 40%	2 13%	0 0%	0 0%
I can't keep track of all the sources of guidance on this topic	7 47%	6 40%	1 7%	1 7%	0 0%

11. How could this IASC product be improved?

[View 7 Responses](#)





12. How could this IASC product be more widely known and used?

[View 6 Responses](#)

13. How familiar are you with these other IASC products?

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Not seen it	Seen but not used	Occasionally Used	Often used	Not sure
Gender Handbook	8 50%	3 19%	4 25%	1 6%	0 0%
Guidelines for HIV/AIDS interventions in Emergency Settings	8 50%	7 44%	0 0%	1 6%	0 0%
Inter-Agency Contingency Planning Guidelines for Humanitarian Assistance	6 38%	6 38%	3 19%	1 6%	0 0%
Guidelines on Mental Health and Psychosocial Support	11 69%	5 31%	0 0%	0 0%	0 0%
Operational Guidelines on Human Rights and Natural Disasters	7 44%	5 31%	4 25%	0 0%	0 0%
Savings Lives Together	9 56%	3 19%	2 12%	2 12%	0 0%
IASC advocacy paper on Humanitarian Action and Older Persons	11 69%	3 19%	2 12%	0 0%	0 0%

14. How do you prefer to access guidance materials, in general? (select one)

Email attachment		3	19%
Hard copy		6	38%
CD-ROM / memory stick		1	6%
Download from the Internet and use later		6	38%
Read on the Internet		0	0%
Other, please specify		0	0%
Total		16	100%

15. Any other comments which may assist the Review of IASC Products:

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16. If you would like to see the results of this and other surveys in this Review when it is complete, please provide your email address here. [Your email address will not be passed on to others]

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11. How could this IASC product be improved?

#	Response
1	More practical examples included
2	Limit yourselves to products that are not longer than 3 pages. Get to the point. Face the fact that your policy so out of step with reality, and contradicted by other DPKO policies, rendering it roughly useless.
3	Conduct a participatory evaluatin of its effectiveness and modify accordingly
4	Some of the guidelines would need to be updated to fit situations, such as Chad.
5	on-line training/briefing on it
6	Look at what contemporary conflict situations are doing and incorporate lessons learned.
7	the product is OK

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12. How could this IASC product be more widely known and used?

#	Response
1	The question is wrong- Should this product be more widely known and used if it is outdated and no longer in touch with reality is the real question.
2	Get donors to incorporate it into funding requirements
3	By disseminating it to field offices with an instruction from NYC to field offices to use it, or at least encouraging its use. By disseminating it in training courses, seminars and managements meetings.
4	More CmCoord officers in country.
5	Promote it to agencies better. I found it through my own research. Maybe offer to do trainings at the field level.
6	dont know

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#	Response
1	Perhaps attempt to make any future product with a view that they would be practical, clear and BINDING.
2	Have ISAC as a link on front pages of UN and Donor websites. What is the ISAC facebook address?
3	I support the IASC, but they need to do a better job of getting their products out to actors on the ground, not just those at HQ.
4	none

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