**IASC AAP PSEA Task Team Meeting, 21st of September: Special focus on PSEA related Objectives: Minutes and Action points**

1. **Support to Lebanon PSEA network:**

The Lebanon PSEA network had reached out to the IASC AAP PSEA TT to request for support, which had led to initial discussion end of August 2015. One aspect of the support was to be connected with the discussion at global level, in order to look for solutions for 3 main challenges:

* Lack of inter agency SOP to handle allegations of SEA
* Lack of knowledge of PSEA focal point in country of their own agency’s SOP on PSEA
* Lack of resources for dedicated inter agency PSEA focal point, combined with a lack of seniority and decision making power of agency’s own PSEA focal points.

Participants confirmed that many countries are facing similar challenges.

Tristan provided an update of the initiatives at global level which could help the Lebanon PSEA network:

* SOPs : to date, 12 agencies have committed to participate in an effort to draft Standard Operating Procedures (SOPs) on inter-agency cooperation in handling SEA-related complaints. The first meeting is scheduled for 23 Oct.
* Lessons Learnt workshop and Best Practice Guide: CBCM representative from both pilot sites, along with global experts on PSEA, will meet in Kigali on 02-06 Nov. to discuss lessons learned during the pilot, which will feed into the CBCM Best Practice Guide. The fifth day will be open to other interested stakeholders in order to gain a better understanding of issues and challenges faced in addressing SEA in other countries.
* Yasna highlighted that it is essential to not only have technical experts in PSEA in the lessons learned workshop which will take place in Kigali, but also people who are in a position to influence decision back in their country of operation. The Peacekeeping side should also participate to the 5th day of the lessons learned workshop

*Next steps*

* *All members to advocate for additional NGOs engagement in the global SOP process,*
* *Leanne will prepare a summary of key lessons learned with the Lebanon PSEA network which can also inform the workshop and will recommend who should participate to the 5th day of the workshop in Kigali*
* *Astrid and Leanne will be in contact to prepare a short mission to Lebanon, as agreed by Preeta Law co chair of the TT, to support the PSEA network, including discussion with the HCT and the RC office, and sharing of findings on the consultation done across Lebanon*
* *Leanne will share the SOPs template.*
* *Leanne will advocate to ensure that these issues are taken forward at the next PSEA Senior Focal Point Meeting.*
* *Tristan will forward the invitation for the 23rd of October to the group, to ensure follow up within organizations.*

1. **Review of the 3 workstreams :**

**Objective 3.1 Advocacy Awareness raising/ recruitment policy**

* Update on the PSEA campaign :

Yasna was to meet with Leo Burnett on following Friday, along with IOM and UNDP. A tweak in the creative approach of the campaign was expected, in light of the current specific climate on SEA. Patricia Colbert recommended the campaign should be launched before the WHS.

*Next steps*

* *Yasna to update the group on the campaign*
* *Send a message to Astrid if your organization is interested to join the group on the PSEA campaign. It would be a real added value to get NGOs participation in the campaign.*
* PSEA webinar

Discussion to resume with the STAIT team on a possible webinar focusing on PSEA.

Aurelie Martin volunteers to support the process/ content

**Objective 3.2 Community Based Complaints Mechanisms (CBCM)Pilots**

Tristan updated the group on the 2 pilot projects; please see updates in the attached PPT.

Elie Gasagara highlighted the need to plan how to respond to non-SEA related complaints. If provided with a channel, communities will complain about other things, and we can not turn their complaints back, we need to have system in place to respond.

**Objective 3.3 PSEA included in organisation recruitment processes, policies and performance appraisals**

Sipi highlighted that the UNICEF staff who will lead on this objective will be on board within the next weeks.

*Next steps*

* *Sipi will already share example of use of PSEA and accountability language in staff and partnership agreement*
* *Sipi will link with Jahal de Meritens to understand who should step in to replace UNDP on the PSEA workstream*

**Volunteers from the Task Team are needed for the following actions**

* Support Coralie and Aurelie develop a two pager which will present generic best practice to report on SEA for any agency, using the one developed for UNHCR staff as inspiration
* Take the lead to pursue the work started by Lucy Heaven regarding NGO recruitment policy
* Elaborate on the 2015 report produced by the group of UN agencies formed to explore how to operationalise the Dec 2013 recommendations presented and approved by the IASC
* Continue the work started by Oxfam on how humanitarian donors looked at their implementing partners regarding PSEA, and the type of PSEA processes existing with implementing partners
* *Please send a mail to Astrid to confirm which subject you would like to specifically support the Task Team with.*

**Proposed dates for next meeting : Monday 9th of November, 3 PM Geneva time.**

**Remember the IASC AAP PSEA TT meeting is taking place on Monday 12th of October at 3PM**

List of Participants

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| **Organisation** | **Name** |
| UNHCR | Preeta Law |
| IASC | Astrid de Valon |
| IOM | Theodora Sutter |
| IOM | Alexandra Hileman |
| IOM | Tristan Burnett |
| UN Department of Field Support | Yasna Uberoi |
| UNHCR | Aurelie Martin |
| UNICEF | Sipi Lawson Mariott |
| UNICEF | Maria Luisa Olavaria |
| UNIFIL. UNFICYP, UNDOF, UNTSO, UNSCO, UNSCOL, UNSMIL and UNGSC | Leanne Kinsella |
| WFP | Rebecca Skopve |
| WFP | Christine Ouellette |
| WFP | Patricia Colbert |
| WHO | Alma Alic |
| WVI | Elie Gasagara |