IASC Inter-Agency Standing Committee

IASC Task Team on Accountability to Affected Populations and Protection from sexual Exploitation and Abuse (AAP/PSEA)

IASC AAP PSEA TT meeting

11th of March 2016

Agenda

- Update on the new workplan 2016-17
- Presentations on two inter-agency initiatives :
  - ✓ Listen Learn Act Project
  - ✓ Common Service Platform
- Update on PSEA
- Final update on last year workplan
- Co-Chairs remarks
- AOB

Update on the new workplan 2016-17

Work Stream 1
Capturing and sharing good practice on AAP and PSEA

Objective 1.1 Provision of remote technical support

Objective 1.2 Generate evidence on impact of AAP/PSEA

Objective 1.3 Maintain a user friendly and updated information repository

Work Stream 2
Support to Operationalization of AAP/PSEA

Objective 2.1 Provision of direct technical assistance on AAP/PSEA

Objective 2.2 Provision of recommendations on AAP/PSEA placement within the humanitarian procedures and processes in the field

Work Stream 3
Inter-agency collaboration on PSEA

Objective 3.1 Ensure the PSEA workstream complements other PSEA-related initiatives and addresses gaps at field and global levels

Objective 3.2 Strengthen investigation and protection responses to SEA allegations

Objective 3.3 Incorporate lessons learned from the PSEA CBCM pilot project into the IASC CAAP

Objective 3.4 Support issues raised following the CBCM pilots and during the discussion on global SOPs

Objective 3.5 Interagency awareness campaign

LISTEN LEARN ACT

"Enhanced Response Capacity through Evidence-based Quality and Accountability Standards and Innovative Inclusion of Affected Populations"

Funded by European Commission's Humanitarian Aid and Civil Protection department (ECHO)

Humanitarian Aid and Civil Protection

Save the Children

GROUND TRUTH SOLUTIONS

DCA actalliance

Specific Objective: better aid through an innovative and practical beneficiary feedback methodology for monitoring accountability (and then global learning!)

Result 1 A new way to measure accountability and improve responses

Result 2 Training and learning

Result 3: Communication and sharing

Humanitarian Aid and Civil Protection

Save the Children

GROUND TRUTH SOLUTIONS

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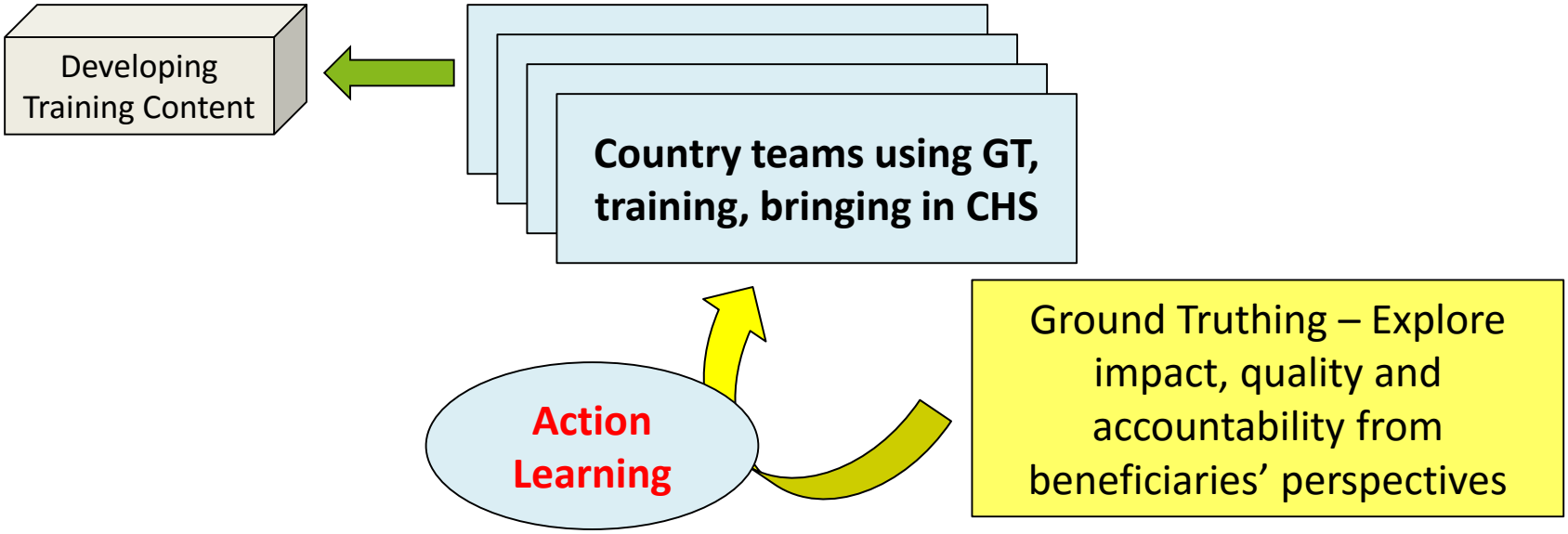

Global Communication and Learning

Transformation + Innovation + Change = Revolution!

Humanitarian Aid and Civil Protection

LLA country process:

Contextualise, Design, Plan, Survey, Learn ("close the feedback loop"), Trainings & online, Document/Share

Nepal: Earthquake response, Eco-Nepal, Plan International, SSICDC, Save the Children.

Mali: Humanitarian crisis / terrorism-affected. Participants TBD

Lebanon: Conflict, urban and camp refugees, (fear/suspicion) Association Najdeh, Care International, Development for People and Nature Association, Save the Children

Gambella, Ethiopia: Refugee/camp response. DCA, IMC, Plan International, Save the Children
Attempting an inter-agency approach in camp environment

Humanitarian Aid and Civil Protection

Save the Children

GROUND TRUTH SOLUTIONS

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Because really…

Humanitarian Aid and Civil Protection

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GROUND TRUTH SOLUTIONS

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The project is about them!

Humanitarian Aid and Civil Protection

Common Service Platform to strengthen Communication, Community Engagement and Social Mobilization in Humanitarian Emergencies

11/03/2016

Problem statement for a common service model

Clusters

Individual organisation

Individual initiatives already exist to enhance community engagement and communication (AAP)

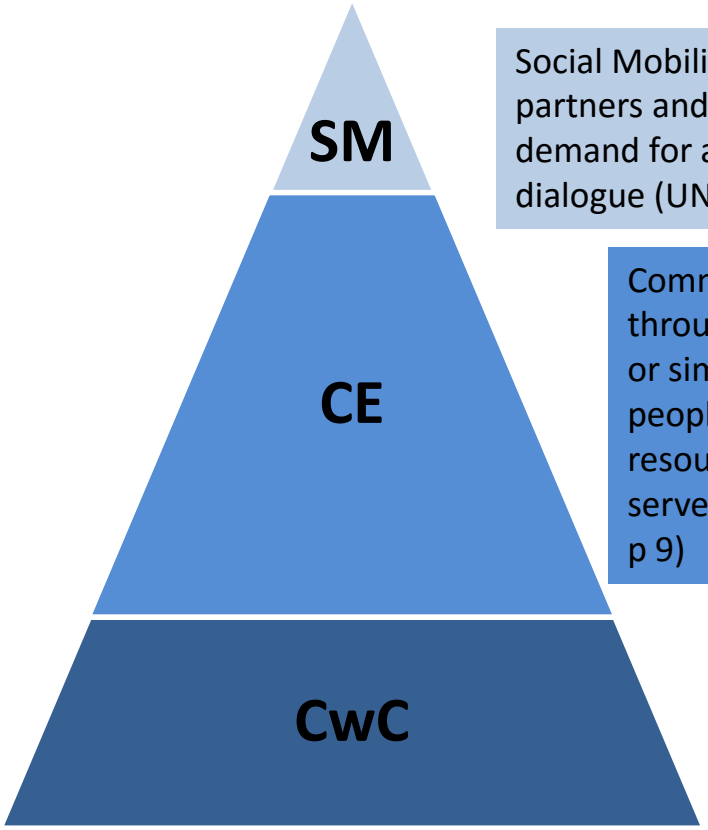
BUT…

Collective Level

Lack of overall coordination, preparedness, prepositioned tools to support the work around communication and community engagement and social mobilization. Need for a systematic approach at collective level.

A common service would support Humanitarian Country teams, clusters and local actors **in their meaningful, formal and collective engagement with communities**

A common Service: support from preparedness to emergency response



Social Mobilisation : a process that engages and motivates a wide range of partners and allies at national and local levels to raise awareness of and demand for a particular development objective through face-to-face dialogue (UNICEF)

Community Engagement : the process of working collaboratively with and through groups of people affiliated by geographic proximity, special interest, or similar situations to address issues affecting the well-being of those people……. It often involves partnerships and coalitions that help mobilize resources and influence systems, change relationships among partners, and serve as catalysts for changing policies, programs, and practices (CDC, 1997, p 9)

Communication with Communities : activitieswhere the exchange of information is used to save lives, mitigate risk, enable greater accountability and shape the response, as well as supporting the communication needs of people caught up in conflicts, natural disasters and other crises (CDAC)

Common Service recognizes the centrality of affected populations

What stakeholders don't want !

The Common Service should NOT create a filter between communities and humanitarian actors, nor disempower clusters and implementing partners as far as community engagement is concerned.

- The work of the different clusters and cluster partners to strengthen their level of engagement with affected population does not have to be touched upon.
- collective/common communication need to remain light as it cannot touch on the specifics of the different sectors of intervention. The efforts implemented by each sector to maintain links with specific committees within affected communities do not have to be replaced by the Common Service

- The common service should NOT become "another thing to do" another layer in the architecture, it should not be disjointed with programs reality

What stakeholders wish…

- A common service as an additional service understood and valued.
  - ✓ Provision of technical assistance to better understand preferred sources of information and how to share information.
  - ✓ Capacity strengthening : Reinforce the skills of clusters on Communication with Communities and CE
  - ✓ Build upon and improve what clusters are already doing : Communication with Communities and CE are already fundamental aspects of clusters work.

- A common service supporting feedback mechanisms in an environment where a constructive dialogue between humanitarian actors and affected populations has been created and the potentials and limitations of the mechanisms clearly explained.
  - ✓ Support IMs focus on analysing feedbacks and presenting data functional to programs

- Facilitate communication among clusters

A common Service : combining actions at global and country/local level

•In collaboration with

		Preparedness	Response (country level)
Global Level	NRC roaster/CDAC	Establish and activate when needed expert technical group	
	Organisations specialised in community engagement	Establish guidance and protocols and propose methodologies and standards	
	Global Clusters	Advocate CwC, CE and SM in cluster plans	Coordinate the CwC and CE work to ensure effectiveness, coherence and avoid negative overlaps
	Core group	Advocate for the inclusion of CwC and CE as selection criteria in pooled funds	Facilitate provision of ITC including, if necessary, charging and connectivity
	UN agencies and NGOs PDs	Identify among EWEA countries to test concept (DFID Humanitarian Preparedness)	Community Perceptions surveys and rumour tracking
			Facilitate approaches and actions aiming at building constructive dialogue
Country Level	HC/HCT		Identify national, sub-national and international stakeholders capacity development needs
	Inter cluster	Map capacities and needs of EWEA countries	Agree on and facilitate development of collective communication strategies including outreach activities
	Cluster	Ensure inclusion of CwC and CE in M&E to support implementation of clusters plans	Ensure affected communities and individuals have access to information they need
	National/sub-national Authorities	Build capacity of cluster coordinators and IMOs to analyse community feedbacks to inform program functions	ensure that communication and engagement with communities is based on a sound understanding of ways communities access, share and evaluate information
	Local media and private sector	Strengthen capacity of local organisations and governments at national/sub-national level on feedback collection and data analysis & management	Support aggregation and analysis of feedbacks. Direct specific concern to relevant clusters and to HC/HCT to inform continual improvement in the response. Track actions taken and report back to communities
	UN agencies and NGOs		

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Update on PSEA

- Update on the global SOP process
- Update on the CBCM best practice guide
- WHS side event IOM Interaction
- PSEA coordinator in Gazientep for the Syria cross border operation.
- PSEA during the HC retreat May 31st with DG Swing
- PSEA webinar with the STAIT team
- Update on the mapping of PSEA initiatives

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Update on objective 3.3

- to ensure that key language is developed and disseminated for inclusion of AAP/PSEA responsibilities in staff performance appraisal/ staff contract/ performance appraisal/ contract with implementing partners.
- to reflect on recruitment policy and examine best practices or sharing information on staff for whom investigation on SEA allegation had turned out conclusive.

What was the idea behind sharing key language on AAP and PSEA:

Collecting good practices that agencies have already in place to support other agencies' effort to include similar language in their HR processes and partnership agreement.

What has been done to date ?

UNICEF, UNHCR, IOM, WFP and OFADEC have shared challenges and successes to incorporate AAP/PSEA in their HR and partners legal and program documents.

Where do we go from there ?

Each agency to send a cut and paste of their language on AAP /PSEA in both contractual/ program documents to Astrid, who will compile them in a 2-pager
The second aspect will be carried forward in our 2016 workplan, in objective 3.2 which includes an action on: Compile/draft guidance on operationalizing the recommendations for preventing the re-recruitment of individuals disciplined for SEA

Clusters and intercluster fiches

Objective 2.6

- Increased engagement with clusters

What has been done to date ?

The fiches for clusters and interclusters propose a list of suggested actions providing ideas on how they could integrate throughout the humanitarian program cycle.

The fiches have been developed in a collaborative effort between OCHA, the Protection Mainstreaming task team, and members of the IASC AAP PSEA task team.

The fiches build on existing accountability frameworks, such as the CHS and the IASC AAP Commitments and Operational Framework, as well as lessons learned from various crisis contexts

Where do we go from there ?

The fiches will be circulated to Global Cluster Coordinators and Intercluster coordinators, to support their effort to integrate accountability into their coordination groups

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Follow up on last year's missions

Democratic Republic of Congo

UNICEF and its RRMP partners have been working on implementing the recommendations derived from the IASC AAP PSEA TT workshop June 2015 and met again in January 2016 to take stock on achievements, challenges and opportunities.
A specific consultancy was organised with the technical inclusion cell from Handicap international to establish a diagnostic on inclusivity through each phase of the RMMP with each implementing partner
A roadmap was drafted to strenghten their collective approach to AAP and PSEA in the RMMP project.

Irak

As communicated by the HC during the AAP PSEA session HCT meeting in October 2015, each cluster has included actions in the Iraq Humanitarian Response Plan related to AAP and PSEA

Niger

The Niger HCT has created a task force Redevabilité which came up with an initial workplan, selecting some priorities that had been flaggedby participants during the 19th of November workshop.

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