



# Results Group 2

## **ACCOUNTABILITY AND INCLUSION**

September 9 2019 Meeting for all Members and Associate Members

# AIM and AGENDA

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IASC

**AIM:** Familiarise participants with 2019 workplan and discuss any progress, challenges and areas for collaboration

## AGENDA:

Time	Agenda item	Presenter
3.00-3.10	Introduction and aim of meeting	RG2 Co-Chair(s)
3.10-3.15	Update on 2019 reporting schedule	IASC Secretariat
3.15-4.45	<b>Refresher on RG2 priority areas</b>  <b>Present updates for each Priority Area</b>  <b>Open for discussion on each priority area:</b> <ul style="list-style-type: none"><li>• Any significant progress on deliverables</li><li>• Any challenges with progress; and potential solutions</li><li>• Any areas for improved collaboration between and within the priority areas</li></ul>	RG2 Co-Chair  RG2 Coordinator  RG2 Co-Chair
4.45-5.00	AOB	Plenary

# UPDATE ON 2019 REPORTING

*“The Results Groups will report to the OPAG every quarter on their key deliverables as well as inclusivity of non IASC members” .*

*(OPAG and Results Groups Additional Guidance on Purpose and Working Methods)*

- ▶ Progress inputs to be sent by priority area/deliverable leads by 1 October
- ▶ Report compiled and shared with RG2 members and priority area/deliverable leads by 4 October
- ▶ Meeting on 7 October with RG2 members and priority area/deliverable leads to agree on and finalise report inputs
- ▶ Report shared with OPAG by 11 October

# UPDATE ON 2019 REPORTING

PRIORITY AREAS OF WORK AS AGREED BY OPAG	CONCRETE DELIVERABLES	LEADS	STATUS	PARTNERS
			Completed	
			Ongoing (= with an end date)	
			Continuous (without end date)	
			Outstanding	

Achievements

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Forward-Looking Priority Areas of Work for 2020

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Key Dates

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# REFRESHER ON PRIORITY AREAS

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IASC

1. Humanitarian responses continuously informed & adapted through active participation of affected populations
2. Existing regional/national networks linked to global efforts on accountability and inclusion
3. Protection from and response to sexual exploitation and abuse (SEA) and sexual harassment (SH) is improved
4. Global platform developed
5. International standards on accountability and inclusion applied in full

# UPDATE ON DELIVERABLES TO DATE

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IASC

## Priority Area 1 - AAP

More evidence exists to prove that response planning documents in all response countries have been informed by the feedback, perceptions, views and priorities of affected populations, including those of men, women, boys, girls, people with disabilities, ethno-linguistic groups etc. This is supported by information as to how community input leads to action.

### REACH

**Aim:** Data on feedback and satisfaction collected in MSNAs for 2020 HPC process

**Progress:** Data collected in Ukraine, Iraq, Libya, Nigeria, Somalia. Collection ongoing in Afghanistan, Bangladesh, CAR and Syria. Pending in Yemen.

### Ground Truth Solutions

**Aim:** Perception Surveys completed and shared in 6 countries.

**Progress:** Perception survey work currently underway in Iraq, Uganda, Somalia, Chad, CAR and Bangladesh.

### OCHA

**Aim:** Support HCs/HCTs to collate and analyse all data on community feedback, perceptions and views for inclusion in response-wide analysis and planning documents

**Progress:** Underway pending receipt of data.

### OCHA

**Aim:** Support HCs/HCTs to include collective approach/service in response-wide planning documents

**Progress:** For 2019 HPC process target exceeded. 12 HRPs contained joint plans for community engagement and AAP. Afghanistan, Burundi, Chad, DRC, Ethiopia, Haiti, Iraq, Libya, Mali, Nigeria, oPT and Somalia.

## Priority Area 1 - AAP

Evidence exists to show that affected populations feel they are able to participate in decision making processes around the humanitarian response in the relevant languages, formats and channels, know their rights, and that they can do so via means appropriate to their diverse participation needs

### REACH

**Aim:** Data on feedback, communications and info provision preferences collected in MSNAs for 2020 HPC process

**Progress:** Data collected in Ukraine, Iraq, Libya, Nigeria, Somalia. Collection ongoing in Afghanistan, Bangladesh, CAR and Syria. Pending in Yemen.

### IFRC

**Aim:** Create feedback data standards and simple innovative systems

**Progress:** Phase one - Feedback-Starter Kit finalised. Funding being sought for phase 2 activities (tagging, user-guide etc.).

### IOM

**Aim:** Consolidate and share learning from implementation of accessible and inclusive feedback and complaints mechanisms including on SEA

**Progress:** Started in NE Nigeria. Another country being identified. Learning report will include case studies, challenges effectiveness of the mechanisms and coordination structures.

### CDAC Network

**Aim:** Implement global program to boost surge capacity

**Progress:** Upcoming meetings in Sept to review surge profiles and present to Stand-by partners. Continuing to seek funds for 3-year surge programme.

### CDAC Network

**Aim:** National preparedness and response platforms on CCEA are operating in an increased number of high-risk countries

**Progress:** Ongoing. Over 20 Sub/National platforms currently functioning: Afghanistan, Bangladesh (Dhaka and Cox's Bazar), CAR, Dominica, Fiji, Haiti, India, Indonesia, Kenya, Mozambique, Nepal, Papua New Guinea, Philippines, Syria, South Sudan, Somalia, Vanuatu, Venezuela and Yemen.

### UNICEF (CCEI)

**Aim:** Develop evidence on the added-value of collective approaches to community engagement and accountability (CEA)

**Progress:** HPG research case studies in Yemen underway.

### UNICEF (CCEI)

**Aim:** Countries receive technical support to develop plans of action for collective approaches/services

**Progress:** Ongoing in Yemen and CAR.

### UNICEF (CCEI)

**Aim:** IASC agreement on how to ensure more systematic and predictable collective approaches to CEA

**Progress:** NTR

# DISCUSSION – Priority Area 1

- Any significant progress on deliverables
- Any challenges with progress; and potential solutions
- Any areas for improved collaboration between and within the priority areas



## Priority Area 2 – Regional Networks

### Existing regional/national networks linked to global efforts on accountability and inclusion

to bring regional and national voices to global debates, share good practices across regional contexts; and encourage regional communities of practices with a particular focus on strengthening the links between AAP and PSEA

#### ALLIANCE FOR EMPOWERED PARTNERSHIPS (AE4P)

**Aim:** Connections made between RG2 and a minimum of 5 non-IASC active local/national CSO entities; including women-led networks already working on accountability and inclusion so that RG2 understands why and how regional coordination on accountability and inclusion would be helpful for local actors and how it would add value to what already exists, for further deliverables in 2020.

**Progress:**

- Group formed with Charter 4 Change, AE4P, ICVA, CHS Alliance and the CDAC Network
- Upcoming workshops in Bangkok, Nairobi etc. to seek initial views of women's groups and other national networks
- Concept will also be introduced in CHS Exchange in Bangkok in November

# DISCUSSION – Priority Area 2

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IASC

- Any significant progress on deliverables
- Any challenges with progress; and potential solutions
- Any areas for improved collaboration between and within the priority areas

# Priority Area 3 – PSEAH

## Harmonised policy and guidance

### UNICEF

**Aim:** Inter-Agency self-reporting tool to measure and monitor progress

**Progress:** IASC Country Level Framework Template has been developed. Dashboard also in progress.

### IOM

**Aim:** PSEA Coordinator capacity building

**Progress:** TORs finalised and circulated to HCs. Training package finalized; will be piloted in Amman in September.

### UNICEF

**Aim:** Convene an inter-agency PSEA technical team

**Progress:** Discussions are underway with IOM, UNHCR and others.

### UNICEF

**Aim:** Curated PSEA portal

**Progress:** Mock-ups in place and to be discussed with PSEA FPs.

### UNICEF

**Aim:** IASC Partner Risk Assessment Questionnaire and IASC Partner Capacity Toolkit

**Progress:** NTR

### UNHCR

**Aim:** Learning materials on attitudes, behaviour and organisational culture

**Progress:** UNHCR will reach out to collect and collate existing material/best practises on culture change for sharing end of year.

### UNHCR

**Aim:** Interagency fund to support culturally appropriate, country-specific community awareness-raising materials

**Progress:** Discussions underway re set-up of fund.

### IOM

**Aim:** Creation and dissemination of Generic TORs based on IASC guidance

**Progress:** Focal point TOR drafted; PSEA Network in drafting phase.

### IOM

**Aim:** Country-level interagency partner training on PSEA

**Progress:** 3-day workshop on 9 Sept with IOM, UNICEF, UNHCR, WFP, ICVA and NGOs to discuss adaptation of existing IOM tool for inter-agency purposes.

### INTERACTION

**Aim:** Training film on PSEA for staff, partners and contractors, with localization of content and translation guidance

**Progress:** Plain English version to be complete by end of year.

### IOM

**Aim:** Missions by IASC PSEA specialists to support PSEA leadership in-country

**Progress:** Since April missions completed for Turkey refugee response, Whole of Syria response and Asia-pacific regional. Upcoming potential inter-agency missions in Colombia, Somalia, Bangladesh, Turkey.

### IOM

**Aim:** Guidance on how to apply and contextualise The Global SOPs on inter-agency Cooperation in CBCMs developed and disseminated

**Progress:** In draft form; due to be finalised by September.

## Priority Area 3 – PSEAH

### Encouraging survivors/victims to come forward and a speak up culture

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IASC

#### TRANSLATORS WITHOUT BORDERS

**Aim:** One hundred translations of the (updated) 6 IASC Principles developed and shared with operational actors to raise awareness in communities and staff about behavior to expect from aid workers

**Progress:** 98 translations completed and published on RG2 website.

Will need to revise to reflect changes to PSEA principle 4 (once finalised).

#### IOM

**Aim:** Development and circulation of:

- Update to the Best Practice Guide on Inter-Agency Community Based Complaint Mechanisms with examples of country practice
- Lessons Learned report from 2/3 years of rolling out the Guide

**Progress:** By end of September a series of drafted examples from a select list of countries (that highlight good practise), as well as lessons learnt from the last 3 years of roll-out will be drafted.

To note: For 2020 the examples/lessons learnt will potentially be integrated into the updated Best Practise Guide.

# DISCUSSION – Priority Area 3

- Any significant progress on deliverables
- Any challenges with progress; and potential solutions
- Any areas for improved collaboration between and within the priority areas

## Priority Area 4 – Global Platform

through which national and international aid organizations can access direct support, guidance and best practice around accountability and inclusion, through a help desk function; and a one-stop shop virtual multi-lingual and interactive platform for dissemination of tools, resource, best practices on AAP, PSEAH, gender equality including GBV, disability, diversity and MHPSS.

### UNICEF

Aims	Progress
<p><b>RG2 understands how: current resource platforms are used; what information is needed by practitioners and in which languages, formats, and channels; gaps in resources and use of technology</b></p>	<p><b>Time-line for next steps:</b></p> <ul style="list-style-type: none"> <li>• User-oriented survey to be shared and analysed by 21 October</li> <li>• Design to be agreed by mid-November</li> <li>• List of resources to be agreed by end November</li> <li>• Data to be migrated by end December</li> </ul>
<p><b>Design of global platform finalised and agreed</b></p>	
<p><b>Thematic focal points for helpdesk agreed</b></p>	
<p><b>Global platform launched</b></p>	

# DISCUSSION – Priority Area 4

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IASC

- Any significant progress on deliverables
- Any challenges with progress; and potential solutions
- Any areas for improved collaboration between and within the priority areas

## Priority Area 5 – Adherence to Standards

Humanitarian actors are aware of global standards on AAP, PSEA, Persons with Disabilities, Young People, MHPSS and Gender

### AAP

IASC CAAP shared at key HC/HCT events  
**Progress (IASC):** NTR

CHS promoted  
**Progress (CHS Alliance):** Ongoing

Language guidance & support to communicate CHS  
**Progress (TWB):** NTR

Quality and Accountability ToT/workshops for Syria  
**Progress (CHS Alliance):** Workshop in Turkey 3-8 Oct. Material finalised and being translated.

### PSEA

IASC MoS Update  
**Progress (IASC):** TBD

CHS promoted  
**Progress (CHS Alliance):** Ongoing

Guidance on how to use the Sphere Handbook when working on PSEA and GBV  
**Progress (Sphere):** Will start Q4 2019 and be finalised by Q1 2020.

### PERSONS WITH DISABILITIES

Launch, promote and disseminate Guidelines  
**Progress (WG):** With OPAG for endorsement.

Following this will be shared with ERC and/or Principals for endorsement.

Final proof reading ongoing.

Launch expected in October.

### GENDER

Operationalise gender policy and framework  
**Progress (UN Women/Oxfam):** 2018 IASC Gender Policy Accountability Framework Report finalised and submitted to IASC for endorsement.

### YOUNG PEOPLE

Launch and disseminate Guidelines for Young People in Humanitarian Settings  
**Progress (UNICEF/NRC):** Guidelines finalised and awaiting endorsement.

### MHPSS

Disseminate/promote IASC MHPSS in Emergencies Guidelines and IAC MHPSS Common M&E Framework  
**Progress (WHO):** Guidelines currently translated in 16 languages.

Common M&E Framework for MHPSS and Inter-Agency Referral Form and Guidance Note disseminated in 5 languages.

All standards to be shared on RG2 website and global platform once finalized.  
Sphere online handbook to be linked to RG2 website and Global Platform.



## Priority Area 5 – Adherence to Standards

Global standards on AAP, PSEA, Persons with Disabilities, Young People, MHPSS and Gender are upheld in humanitarian responses

### AAP and PSEA

Increased number of organisations verified against the Core Humanitarian Standard

**Progress (CHS Alliance):**

Number of organisations verified against the CHS: 69 have completed the verification against the CHS and some of them have gone through the mid-term review.

15+ organisations are in the process of CHS verification.

### GENDER

Policy and framework monitored and implemented

**Progress (Gender Reference Group):**

2018 IASC Gender Policy Accountability Framework Report finalised and submitted to IASC Secretariat for endorsement.

**80% of humanitarian projects report on the Gender with Age Marker (GAM); data analysed and shared.**

**Progress (GENCAP):** Ongoing. Data will be available in 2020.

### ALL STANDARDS

Detail TBD - Protection clusters include accountability and inclusion standards in country-level protection strategies

**Progress (GPC):** NTR

# DISCUSSION – Priority Area 5

- Any significant progress on deliverables
- Any challenges with progress; and potential solutions
- Any areas for improved collaboration between and within the priority areas

## Next Meetings

- **Monday 7 October 3-5pm (GVA)**
  - For RG2 members and leads of priority areas/deliverables
  - To finalise first report to OPAG
- **Monday 4 November 3-5pm (GVA)**
  - Participants TBD
  - Planning for 2020
- **Monday 2 December 3-5pm (GVA)**
  - For all members and associate members
  - General Updates meeting