



PURPOSE

Improving the quality of investigations through certification of investigators

- SEAH is an ongoing and serious challenge
- High quality investigations crucial for appropriate disciplinary measures: certification gives credibility
- CHS Alliance SEAH investigations training programme is highly regarded but oversubscribed
- CHS Alliance is well placed to take the lead in developing the certification scheme

QUALITY, ACCOUNTABILITY, PEOPLE MANAGEMENT.



KEY ELEMENTS

COMPONENTS OF THE SCHEME

- Candidate selection
- Comprehensive online training & study materials
- Computer-based testing (CBT) in an accredited centre (multiple-choice exam)
- Residential training for candidates simulation exercises and a final exam
- Maintenance of certification validation of experience and ongoing training



KEY ELEMENTS

DESIGN AND ENDURANCE

- Best practice: ISO standard 17024 for the certification of persons – used for the certification of internal auditor (CIA scheme); fraud examiner (CFE) and Ombuds (CO-OP designation)
- Rollout in English; other languages to follow
- Cost-recovery options
- Sponsorship
- Peer to peer support



DELIVERY

PROCESS

- Broad consultations
- Adapt existing training materials for online training and testing
- Validation of a protype
- Review our residential training course & develop a final exam
- Database of candidates and certified investigators
- Launch the certification scheme end of 2020



DELIVERY

Timeline

Consultation

Development

Reassessment & refinement

Validation

Launch of scheme

Nov 2019

Jan – June 2020

July – Oct 2020

Oct- Nov 2020

Dec 2020



Thank you

Miranda Brown, PSEAH Manager