



Results Group 2

ACCOUNTABILITY AND INCLUSION

February 6 2020 Meeting for RG2 Members and Associate Members

AGENDA

Time	Agenda item
3.00-3.20	New ways of working in line with 2020 Implementation Plan and Update on Thematic Expert Groups
3.20-3.50	Updates on 3 RG2 Priority Area Deliverables for 2020
3.50-4.30	Member updates in deliverables carried forward from 2019
4.30-5.00	AOB

2020 Ways of Working

▶ **Concrete Deliverable Facilitation Groups**

▶ Results Tracker

Facilitator: Tanya (for now)

▶ Accountability Framework

Facilitator: Stewart

▶ PSEA and SH workstreams

Facilitator: Wendy

▶ Global Platform and Service Directory

Facilitator: Charles-Antoine and WFP

▶ **3 Thematic Expert Groups – AAP, PSEA and SH, Inclusion**

Update on 2020 Priority Areas

RG2 IMPLEMENTATION PLAN (internal to RG2) FINAL (15 January 2020)							
PRIORITY AREAS OF WORK	CONCRETE DELIVERABLES	LEADS	TIMELINE	SYNERGIES WITH OTHER RESULTS GROUPS	NON-IASC BODIES TO ENGAGE WITH	INVOLVED ORGANISATIONS/ NETWORKS/GROUPS	
Support the delivery of better, more accountable, inclusive humanitarian action. More accountable aid workers.	<p>1. A Global Accountability and Inclusion Results Tracker that:</p> <ul style="list-style-type: none"> measures and collates the accountability and inclusivity of responses and inter-agency protection from sexual exploitation and abuse at the country level provides updates and evidence on challenges and gaps at global and country-levels – reporting including with recommendations brings together existing tools; for example: Gender with Age Marker, Gender Accountability Framework, CHS (for response level), RG2 GPC checklist (for monitoring adherence to standards) and others 	<p>CHS Alliance, GENCAP, Gender Reference Group (GRG), Global Protection Cluster (GPC), OCHA, UNICEF, IOM, REACH, AE4P, GTS</p>	<p>Tool developed by mid-2020</p> <p>First report – end 2020</p>	<p>RG1 – to strengthen links on leadership and mainstreaming of protection, in particular the HCT reflection exercise (through GPC)</p> <p>RG5 – advocacy for funding of collective approaches, in particular to enable local organisations to access pooled funds for AAP and PSEA activities</p>	<p>Persons with Disabilities RG, GRG, GENCAP, CHS Alliance, CDAC Network, etc.</p>	<p>IASC/non-IASC initiatives/organisations with existing tools that measure components of accountability and inclusion at the collective level</p>	
	<p>ACTIVITIES</p> <ol style="list-style-type: none"> Develop global indicators based on the GAM, Gender Accountability Framework (GAF), GENCAP Monitoring and Evaluation Framework, Persons with Disabilities RG, OCHA AAP tool, HQAI indicators, Grand Bargain Participation Revolution Indicators, Centrality of Protection indicators, Protection indicators, REACH/IASC menu of AAP questions, CHS and GPC Checklist: for accountable and inclusive responses and accountable aid workers Collect and input data from responses <p>OUTPUTS</p> <ul style="list-style-type: none"> A real-time tracker highlighting country-level progress against indicators and around course-correction Real-time advocacy for RG2 support based on identified gaps An end of year progress report with recommendations and advocacy messages 					<p>Activity 1 and 2: CHS Alliance, Persons with Disabilities RG, GRG, GENCAP, GPC with others as needed (for age etc.), Interaction (to support NGO consultation)</p> <p>GENCAP to support operationalisation of GAF</p>	<p>RG2 Core Group works with partners to develop indicators and working modality in a one-day informal workshop</p>
Improve approaches and linkages on accountability and inclusion including protection from sexual exploitation and abuse and sexual harassment.	<p>2. A Collective Accountability and Inclusion Framework for HCs/HCTs through:</p> <p>RG2 technical support to develop the framework that can be adapted to all responses and will:</p> <ul style="list-style-type: none"> integrate accountability and inclusion into the HPC, particularly needs assessments, HNOs and HRP support collective approaches to accountability and inclusion to inform decision-making processes including through a pool of experts on community engagement and accountability framed and available to support inter-agency coordination increase the number of safe, accessible, inclusive and inter-agency Complaints and Feedback Mechanisms (CFMs) ensuring that they can handle complaints of SEA (links to Community-Based Complaints Mechanisms (CBCMs)) and effectively and appropriately assist survivors of SEA ensure voices of all groups of people (men, women, boys, girls, elderly, persons with disabilities etc.) inform the responses and approaches to accountability and inclusion demonstrate results – in the Global Accountability and Inclusion tracker (priority area 1) <p>3. Coordinated and effective technical support to HCs/HCTs and other operational stakeholders on PSEA and Sexual Harassment prioritising a victim and survivor centred approach</p> <ul style="list-style-type: none"> Support implementation of IASC PSEA acceleration plan by providing technical support, including remote help desk and field missions Building on current guidance and SOPs, support country teams by advocating for and translating good practice guidance to support delivery, including providing webinars, training and tailored guidance as needed (TBC), Deploy trained and dedicated interagency PSEA Coordinators with clear Terms of reference to high-risk humanitarian operations. Deliver inter-agency training for partners on sexual misconduct 	<p>OCHA, IFRC, UNICEF, IOM, CDAC Network, UNHCR (others TBD) supporting HCs/HCTs</p>	<p>End 2020</p>		<p>CDAC Network, AE4P, CYPHA</p>	<p>RG2 Thematic Expert Groups</p> <p>IASC/non-IASC initiatives/organisations that support the integration of accountability and inclusion into the HPC process at country-level</p> <p>IASC/non-IASC organisations that work on inter-agency CFMs/CBCMs and survivor assistance</p> <p>Local women and men led organisations (through AE4P)</p>	
	<p>ACTIVITIES</p> <p>RG2 members provide technical expertise to support development of initial HC/OCHA Heads of Office framework to:</p> <ol style="list-style-type: none"> Include relevant components on AAP, PSEA, gender, age, ethnic, linguistic and religious minorities, persons with disabilities etc. 					<p>Activity 1: RG2 Thematic Expert Groups</p>	<p>RG2 Core Group establishes Thematic Expert Groups with leads and facilitates inputs into framework</p>

	<ol style="list-style-type: none"> Include relevant components on inter-agency CFMs that can handle complaints of SEA (CBCMs) and assist survivors Support the development of National Platforms on AAP Support the establishment of collective feedback mechanisms that inform decision-making at country-level (evidence noted in tracker) <p>5. Include relevant components on integrating accountability and inclusion into the HPC particularly needs assessments and impact monitoring (building on lessons learnt in 2019)</p> <p>6. Deliver training for PSEA coordinators and development of deployment package</p> <p>7. Roll-out inter-agency PSEA communications and outreach fund</p> <p>8. Develop learning materials on attitudes, behaviour and organisational culture</p> <p>OUTPUTS</p> <ul style="list-style-type: none"> An IASC endorsed accountability and inclusion global framework, informed by RG2 technical experts that can be adapted for use in all responses Updated and IASC endorsed menu of accountability and inclusion questions for needs assessments Capacity of in-country PSEA Coordinators supported Harmonised and curated PSEA guidance available and accessible through online PSEA website 						<p>Activity 2: IOM and others (GBV AOR) to support activity 2</p> <p>Activity 3: CDAC network to continue supporting</p> <p>Activity 4: UNICEF, IFRC, OCHA, CDAC Network</p> <p>Activity 5: REACH, OCHA, Ground Truth Solutions, Persons with Disabilities RG,</p> <p>Activity 6: IOM</p> <p>Activity 7 and 8: UNHCR</p>
Provide better access to standards, guidance, tools and resources on accountability and inclusion including protection from sexual exploitation and abuse and sexual harassment.	<p>4. A Global Accountability and Inclusion Service Directory that:</p> <ul style="list-style-type: none"> links to the global platform initiated in 2019 and outlines core components of accountable and inclusive responses and signposts users to available policies, standards, guidance, tools, inter-agency training materials and a pool of capacity and resources, including AAP and PSEA dedicated collective coordinators and personnel. can be adapted on request by HCTs to country level (modality TBD), and for the purposes of national and regional networks and fora will feature best practices (especially from collective initiatives, common service approaches, frontline responders and local networks) will feature updated and new IASC normative products as endorsed by OPAG will include a help desk function/advisory service as well as a community of practice 	<p>UNICEF/ALNAP for global platform</p> <p>WFP for service directory</p> <p>RG2 Technical Expert Groups for helpdesk</p> <p>CDAC Network, IFRC, OCHA, UNICEF for training pool of deployable AAP coordinators to support HCs/HCTs</p>	<p>Global Platform finalised early 2020</p> <p>Service Directory finalised end 2020</p>		<p>Sphere, CHS Alliance, CDAC Network, AE4P, Persons with Disabilities RG, Gender without Borders, CYPHA, National NGOs and networks etc.,</p>	<p>IASC/non-IASC initiatives/organisations networks that wish to share best practice, tools, information, guidelines, resources (staff etc.)</p> <p>Existing collective IASC/non-IASC initiatives to support development of global platform and service directory (Sphere, CDAC Network, CHS Alliance etc.)</p>	<p>RG2 Core Group facilitates</p>
	<p>ACTIVITIES</p> <ol style="list-style-type: none"> Finalise, launch and manage global platform of policies, standards, guidelines, tools, best practices with RG2 technical expert groups (as per priority area 2) Develop service directory with inputs from RG2 members Create helpdesk technical groups for AAP, PSEA, SH, Gender, Persons with Disabilities and Inter-Agency CFM/CBCMs) Produce evidence on the benefit of collective CEA approaches <p>OUTPUTS</p> <ul style="list-style-type: none"> A website that brings together all resources at global level A global helpdesk to address questions and provide support to field practitioners in respective areas (including through leveraging RG2 field support) A global service directory tool/document that can be adapted to responses and inform HC/HCT frameworks (priority area 2) and signposts users to relevant components of the global platform 						<p>Activity 1: UNICEF, ALNAP and RG2 Thematic Expert Groups (to agree on content)</p> <p>Activity 2: RG2 Core Group and WFP with inputs from RG2 members</p> <p>Activity 3: Thematic Expert Groups</p> <p>Activity 4: UNICEF</p>

Deliverable 1 – An Accountability and Inclusion Tracker- REMINDER

A Global Accountability and Inclusion Results Tracker that:

- ▶ Measures and collates the accountability and inclusivity of responses and inter-agency protection from sexual exploitation and abuse at the country level
- ▶ Provides updates and evidence on challenges and gaps at global and country-levels – reporting including with recommendations
- ▶ Brings together existing tools; for example: Gender with Age Marker, Gender Accountability Framework, CHS (for response level), RG2 GPC checklist (for monitoring adherence to standards) and others

Deliverable 1 – An Accountability and Inclusion Tracker- UPDATE

- ▶ Initial brainstorming workshop held on February 4
- ▶ Participants: gender, disability, PSEA, AAP, CHS, GTS, OCHA, UNHCR, REACH, UNICEF
- ▶ Discussed key components of an inclusive accountable response
- ▶ Looked at existing frameworks and indicators
- ▶ Developed list of existing indicators and means of verification

- ▶ Guiding principles for selection of indicators:
 - ❖ SMART, existing, collective, already being tracked
- ▶ Next Steps
 - ❖ Work with group to finalise first draft
 - ❖ Consult through the AAP, PSEA and Inclusion Thematic Expert Groups

Deliverable 2 - A Collective AAP Framework - REMINDER

RG2 technical support to develop the framework that can be adapted to all responses and will:

- ▶ Integrate accountability and inclusion into the HPC, particularly needs assessments, HNOs and HRPs.
- ▶ Support collective approaches to accountability and inclusion to inform decision/making processes.
- ▶ Increase the number of safe, accessible, inclusive and inter-agency Complaints and Feedback Mechanisms (CFMs) that can handle complaints of SEA.
- ▶ Ensure voices of all groups of people inform the responses and approaches to accountability and inclusion.
- ▶ Demonstrate results – in the Global Accountability and Inclusion tracker (priority area 1).

Deliverable 2 - A Collective AAP Framework - UPDATE

- ▶ In a December 2019 workshop on AAP facilitated by Peer-2-Peer, HCs, DHCs and OCHA Heads of Offices from 10 operations, came together to jointly strengthen how humanitarian leadership approaches AAP.
- ▶ Joined by some colleagues from the now “AAP Thematic Expert Group”, they developed a draft Collective AAP Framework to be further refined by their HCTs.
- ▶ Results Group 2 asked to further refine this draft Framework.
- ▶ Seek the endorsement of the IASC Principals as a Global Collective AAP Framework for adapting to local contexts.

Deliverable 2 - A Collective AAP Framework - PROGRESS

- ▶ Meeting on 30 January 2020: Review and feedback on P2P Workshop output, discuss complementary country-level frameworks, agree next steps, time-frames and responsibilities.
- ▶ Next steps: revise existing Framework including building in a chapeau, commitments, indicators (linked to Tracker), means of verification, guidance (linked to the Global Platform/Directory)
- ▶ Consultations: develop consultation methodology including engaging GCCG, P2P HC participants and other for a prior to OPAG submission.
- ▶ Timeline: Have a draft version inputted by P2P HC participants for presenting at HC Retreat (early June). Following this TBC.
- ▶ Partners involved: OCHA, UNICEF, UNHCR, IOM, WFP, IFRC, AE4P, CDAC-N, ICVA, SCHR, DFID (AAP)

Deliverable 3 – PSEA and SH workstreams - REMINDER

Coordinated and effective technical support to HCs/HCTs and other operational stakeholders on PSEA and Sexual Harassment prioritising a victim and survivor centred approach

- ▶ Support implementation of IASC PSEA acceleration plan by providing technical support, including remote help desk and field missions
- ▶ Building on current guidance and SOPs, support country teams by advocating for and translating good practice guidance to support delivery, including providing webinars, training and tailored guidance as needed (TBC),
- ▶ Deploy trained and dedicated interagency PSEA Coordinators with clear Terms of reference to high-risk humanitarian operations.
- ▶ Deliver inter-agency training for partners on sexual misconduct

Deliverable 3 – PSEA and SH workstreams - UPDATE

- ▶ Inter-Agency Training on Sexual misconduct for partners
 - ❖ Gaziantep pilot
 - ❖ Roll-out plan for high-risk countries
- ▶ PSEA Coordinator Training
 - ❖ Next training in June for new and untrained Coordinators
- ▶ Interaction video
 - ❖ Finalised and going into review process

Deliverable 4 – Service Directory - REMINDER

A Global Accountability and Inclusion Service Directory that:

- ▶ links to the global platform initiated in 2019 and outlines core components of accountable and inclusive responses and signposts users to available policies, standards, guidance, tools, inter-agency training materials and a pool of capacity and resources, including AAP and PSEA dedicated collective coordinators and personnel.
- ▶ can be adapted on request by HCTs to country level (modality TBD); and for the purposes of national and regional networks and fora
- ▶ will feature best practises (especially from collective initiatives, common service approaches, frontline responders and local networks)
- ▶ will feature updated and new IASC normative products as endorsed by OPAG

Deliverable 4 – Service Directory - UPDATE

GLOBAL PLATFORM

- ▶ Survey completed
 - ▶ Topline results
- ▶ Finalising contract with ALNAP
- ▶ Establishing link with Service Directory

SERVICE DIRECTORY

- ▶ Preliminary mapping of AAP collective resources and outline of development process is ongoing, ensuring complementarity with other resources in the Global Platform
- ▶ Additional data collection for the service directory is planned for end of March/early April
- ▶ Engagement with thematic groups once established will be central to this exercise and overall evolution of the service directory.

Member updates on deliverables carried forward from 2019