

RG2 Meeting Summary

11 February 2021

Please see powerpoint for detail on each presentation

Workplan and priorities for RG2 in 2021

The co-chair (BC) presented the final workplan, thanking everyone for their continued commitment, inputs into the consultations last year and engagement with RG2. She explained the vision for RG2 this year; in that RG2 would be building on where we got to last year on the core deliverables and refining them, socialising them and bringing them closer to the field. In addition, RG2 has been asked to look at anti-racism and will be leading a new workstream on holistic complaint and feedback mechanisms; and we will be continuing to work on PSEAH.

The co-chair outlined our additional priorities for 2021:

- Continued focus on a collective, holistic and inclusive approach to accountability to affected people by building on our linkages with the Reference Groups on Disability, Gender and MHPSS, the work of the Youth Compact and LGBTQI actors
- Continued focus on how this supports the localisation agenda and learns from local actors
- Continued efforts to ensure all our work is aligned with protection principles

The Coordinator explained how we will function in 2021; acknowledging all those involved in the different workstreams (which can be found in the workplan)

RG2 Coordination Group

- **Co-chairs: Bernadette Castel-Hollingsworth (UNHCR) and Meritxell Relano (UNICEF)**
- Coordinator: Tanya Axisa (UNHCR)
- CEA Inter-Agency Coordinator: Ben Noble (hosted by IFRC)
- IASC Secretariat: (Isabelle de Muyser (Inclusion), Rachel Maher (AAP), Wendy Cue and Penelope Muteteli (PSEAH))
- Charles-Antoine Hofmann (UNICEF)

RG2 Core Group - Leads of Deliverables and Working Groups

Gergey Pasztor (CHS Alliance) Results Tracker WG	Rachel Maher (OCHA) Accountability Framework WG	Giulia Boo (UNICEF) Portal	Charlotte Lancaster (WFP) Service Directory	Ben Noble and Alex Hileman (IA CEA/PSEA) Complaints and Feedback Mechanisms	Tanya Axisa and Isabelle de Muyser Anti-Racism and Discrimination workstreams	Penelope Muteteli and Wendy Cue PSEA workstreams
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-----Tanya: ensuring oversight of deliverables and synergy between them-----

-----Ben: ensuring socialisation and leading coordination of tools/piloting in the field-----

Brief presentations from the leads of the core deliverables; update on progress and plans for 2021

Results Tracker - Gergey Pasztor (CHS Alliance)

Where did we get to in 2020?

- Results Tracker Version 1
- Data Visualization Platform Version 1

Plans for 2021

- Refining of the Results Tracker Indicator Set (and integration of cross-cutting elements (e.g. Anti-Racism & Discrimination))

- Refining of the Data Visualization Platform
- Socializing & Piloting with key stakeholders (Global & Field)

Accountability Framework - Rachel Maher (OCHA)

Where did we get to in 2020?

- Finalised a first draft in consultation with Working Group members
- Developed a plan for 2021

Plans for 2021

Feb to end April

- Finalise draft in consultation with Working Group members
- Work with Translators without Borders to simplify language
- Share with RG2 for redline comments
- Consult with OPAG

April to December

- Consult with key actors in the field
- Consolidate and finalise

Portal – Giulia Boo (UNICEF)

Where did we get to in 2020?

- Launched the Portal
- Developed SOP for the Portal and Helpdesk Function
- Resource Library, Blogs and use of Portal

Plans for 2021

- Refine the portal based on your inputs
- Launch the rating system
- Include FAQs on thematic areas (e.g. from Disability RG) for Helpdesk
- Further socialise; especially with field colleagues

Service Directory - Charlotte Lancaster (WFP)

Where did we get to in 2020?

- Finalised the website in collaboration with OCHA
- Wide consultations - resulting in inputs from 73 organisations

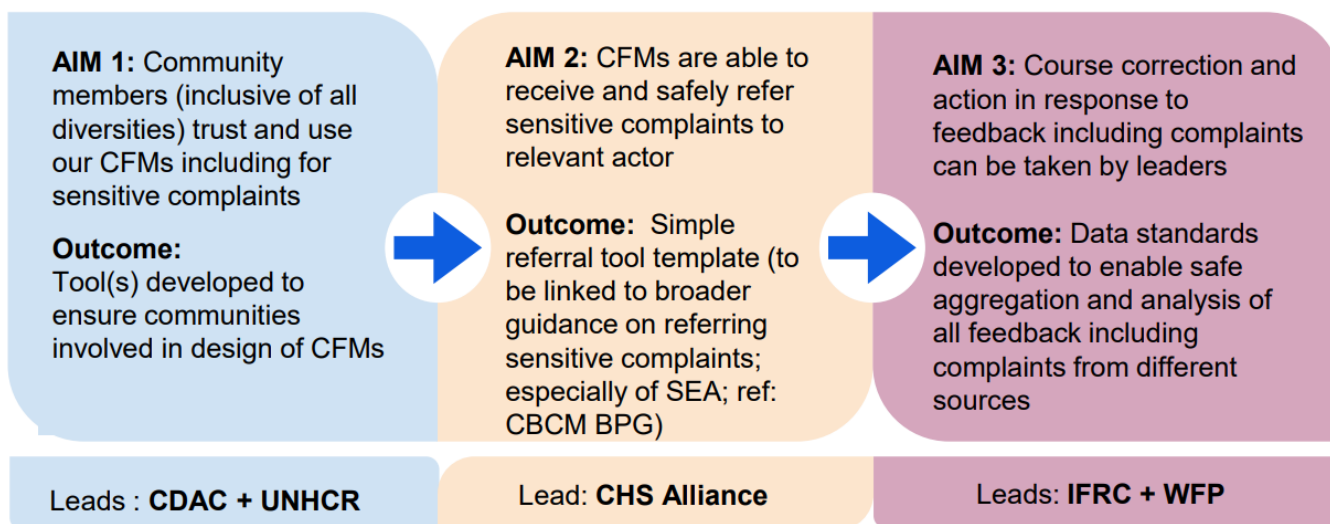
Plans for 2021

- Refine the directory based on your inputs
- Socialise and encourage country-level inputs; especially from local actors

Complaints and Feedback Mechanisms - Ben Noble (IA CCEA Coordinator)

Ben explained the 2 new workstreams as below.

Response Level Complaints and Feedback Mechanisms (CFMs): Vision and outcomes



Any CFM should be able to safely receive and refer any feedback and complaint of any nature (including sensitive complaints) against any actor by any person

Anti-Racism and Discrimination - Isabelle de Muysers Boucher (IASC)

Isabelle thanked those volunteers who joined our anti-racism and discrimination informal working group and explained that the inputs informed the RG2 elements of the IASC workplan in which we agreed to integrate anti-racism into all our core deliverables. We also agreed to look at discrimination at large - looking at racism, sexism, agism etc from an inclusion lens - to ensure that all our accountability measures are as inclusive as possible. Isabelle explained that we will be looking at racism and other forms of discrimination as breaches of accountability - i.e. how we handle complaints etc.

It was explained that RG2 was tasked to develop a racism and racial discrimination action plan for the whole of the IASC; we provided a draft food for thought action plan at the OPAG meeting on 3 Feb and this is now being consulted with OPAG members; noting that the scope of this work goes well beyond our membership in RG2.

It was explained that we are also considering leading on developing a set of IASC principles (similar to the PSEA principles). This, if approved by OPAG and the Deputies Forum, as part of the broader IASC action plan - will be discussed at a later date.

PSEA workstream - Wendy Cue (IASC) and UNFPA

Wendy outlined the priority areas of the PSEA acceleration plan:

- Ensure safe, accessible, child sensitive mechanisms are in place for supporting SEA in high risk areas
- Increase capacity of the humanitarian system on victims/survivor centred priority countries supported in developing and or reviewing in-country PSEA protocol, PSEA coordination architecture and in addressing gaps in services
- Conduct and analysis of GBV, PSEA and referral systems (UNFPA)
- Support PSEA Networks in countries
- SEA Investigation guidelines developed; OCHA investigation fund communicated to partners, CHS Alliance investigation training and country support provided (CHS, OCHA, OSC)

- Monitoring, evaluation and reporting
- Produce dashboard on PSEA and update IASC PSEA microsite

Wendy described actions to support stakeholders to prevent and respond to SEA

- Provide remote and deployable support to HCs/HCTs and PSEA networks to scale-up PSEA
 - IASC PSEA Country Level Framework outputs and outcomes are monitored
 - IASC PSEA Indicator guidance is finalised and rolled out
 - PSEA integration in all HRPs and ongoing PSEA network activities
- Global dashboard updated and maintained
- Minimum Standard Operating Procedures for PSEA updated and disseminated
 - Robust vertical and horizontal coordination and harmonisation with CHS Standards
- Inter-agency CBCM Best Practise Guide updated (resource for PSEA stakeholders) (IOM Interagency PSEA)
- Community outreach and communications fund (UNHCR/ICVA)

Wendy highlighted the monitoring, evaluation and reporting activities:

- PSEA guidance indicators to monitor implementation
- IASC PSEA microsite – data on PSEA country level indicators collected and the dashboard updated

Wendy described 2 other projects:

- Bring together relevant guidance, tools and research (Resource Support Hub)
- Support internal organisational improvements in safeguarding measures and innovative approaches and update PSEA training curriculum (interaction)
- Pilot grants for Policy Solution

Presentation on IASC PSEA Championship – UNFPA

Katherine gave an introduction to the Championship--priorities and initiatives; then there was a brief explanation of the four initiatives:

- Interagency PSEA Coordinator Roster
- Independent External Review of IASC PSEA Effectiveness
- PSEAH Training Modules for GBV practitioners and PSEAH/ GBV Workshop
- Civil Society Consultations

In summary:

Interagency PSEA Coordinator Roster

In collaboration with IASC partners, UNFPA is establishing a roster of vetted and trained experts to serve the humanitarian system. The roster will be integrated into existing UN structures and managed jointly with the UN Secretariat Human Resources Division. Positions will be cost-shared by participating UN entities and through UNFPA Championship fundraising activities.

Independent External Review of IASC PSEA Effectiveness

UNFPA is facilitating an external review of the IASC's approach to PSEA. The objective of the review is to provide an independent, objective assessment of progress made, and the overall impact and effectiveness of IASC's PSEAH approach, building from the previous IASC inter-agency "Review of Protection from Sexual Exploitation and Abuse by UN, NGO, IOM and IFRC Personnel," conducted in 2010. Given the range of actions implemented system-wide over the past years, a follow-up review is timely and necessary. The terms of reference, including scope and methodology, are under preparation in collaboration with the IASC Secretariat. The focus of the review will also consider findings

and recommendations of the recent IASC mission to DRC, and other pertinent IASC recommendations. The review will be conducted by an external expert with the technical advice and guidance of a small IASC Steering Committee of PSEAH experts, with UNFPA acting as managing agency.

PSEAH Training Modules for GBV practitioners and PSEAH/ GBV Workshop

UNFPA will develop training modules to strengthen the capacity of GBV practitioners to meet the particular needs of victims of SEA, building on and adding to existing inter-agency GBV case management guidelines. UNFPA will convene a PSEAH and GBV workshop to bridge PSEAH and GBV approaches including case management for victims of SEA, referral, the victim-centered approach, and safe mandatory reporting. Following the workshop, UNFPA will establish an inter-agency task team to inform the development and content of the training modules related to case management support for victims of SEA.

Civil Society Consultations

UNFPA will hold dedicated consultations with actors from the IASC and civil society to share knowledge and experience to end SEA and SH, recognizing that exchanges with civil society, women's groups and affected communities are marginal yet essential to ensure a truly victim-centred approach.

DISCUSSION

CFMs:

- Colleagues expressed the need to consistently assess, review and enhance the efficiency and effectiveness of CFMs
- Discussion over terminology; some colleagues now call CFMs 'Feedback and response mechanisms' to address the negative connotations of complaints in the South.
- Colleagues addressed the need for greater investment in a holistic approach to CFMs.

Anti-Racism and Discrimination

- Colleagues expressed the need for local actors to be more involved/leading workstreams of anti-racism and discrimination as well as other workstreams.