RESULTS GROUP 2
ACCOUNTABILITY AND INCLUSION
17 June 2021

AGENDA

- **Intro and general updates** (10 mins)
- **Updates on RG2 Deliverables** (50 mins)
  - Results Tracker
  - Accountability Framework
  - Global Platform and Service Directory
  - Complaints and Feedback Mechanism workstream
  - Anti-racism and discrimination workstream
  - PSEA workstream
- **Update on Piloting Plan** (10 mins)
- **Presentation: Running an accessible meeting – lessons learned** (Ricardo Pla Cordero) (15 mins)
- **AOB**

OPAG meeting 19 May

- **Objectives:** Reflect on the ICVIC proposal and discuss what more the IASC can do collectively to address AAP
- **Discussion with members:** General agreement about the diagnosis but concerns about the proposal itself
- **Outcomes:**
  - Build on existing structures and efforts to strengthen AAP including for the IASC to consider better utilizing Inter-agency Humanitarian Evaluations (IAHEs) and joint needs assessments to support monitoring and evaluation of humanitarian response to better capture the needs of the affected populations [OCHA with the support of relevant OPAG members; IAHE Steering Group].
  - Create a time-bound taskforce (1-2 months) to develop a proposal for the IASC to be more collectively responsive to the feedback of affected people. Taskforce to include local representative(s) [WFP in collaboration with IASC members and with the support of the IASC secretariat]

Results Tracker
(CHS Alliance)

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RESULTS TRACKER

Where are we now?

All data for 2020 uploaded into Power Bi

Lessons Learnt

- Can be used to identify gaps in data at the country level
- Elements of RT needs to be contextualised at a country level to draw conclusions and identify areas for prioritisation
- Not useful for global level for comparison, yet

Plans until end 2021

- Working Group agrees on set of revised set of indicators for piloting by end of June

- Pilots with field colleagues to analyse usefulness and suggest changes

- Data used by country offices to inform their AAP action plans

Collective AAP Framework (OCHA)

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AAP Framework

- The draft presented in April by RG2 was presented to OPAG and was welcomed (minor changes suggested)
- RG2 co-chairs have reviewed a consolidated version post OPAG
- An HC workshop on AAP is convened today where the AAP Framework is presented and discussed - further changes may be suggested
- End of June the final version will be ready to be rolled out.
- The AAP Framework will be shared during the pilot phases

Portal and Service Directory
(UNICEF and WFP)

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Portal and Service Directory

- A total of 834 users with over 2,863 page views.
- 5 new resources added to the library
- Top 5 downloaded documents:
  - [Inter-agency standing committee policy on gender equality and empowerment of women and girls in humanitarian action](#) (IASC)
  - [Core Humanitarian Standard on Quality and Accountability (](#)CHS, Sphere, Groupe URD)
  - [Commitments on accountability to affected people and protection from sexual exploitation and abuse](#)(IASC Task team on AAP and PSEA)
  - [Post Distribution Monitoring for Shelter Programming – Guidance to inclusive Programming](#) (Global Shelter Cluster)
  - [Gender analysis: 2020 Vulnerability assessment for Syrian Refugees in Lebanon](#) (UNICEF, UNHCR, WFP,UN Women)

- Top 5 countries:
  - France
  - Switzerland
  - United States
  - United Kingdom
  - Netherlands

Portal and Service Directory

- RATING SYSTEM – PLEASE USE!

- BLOGS –PLEASE SUBMIT!

- NEW BUTTONS ON HPC - UPDATE

Complaints and Feedback Mechanisms Workstream
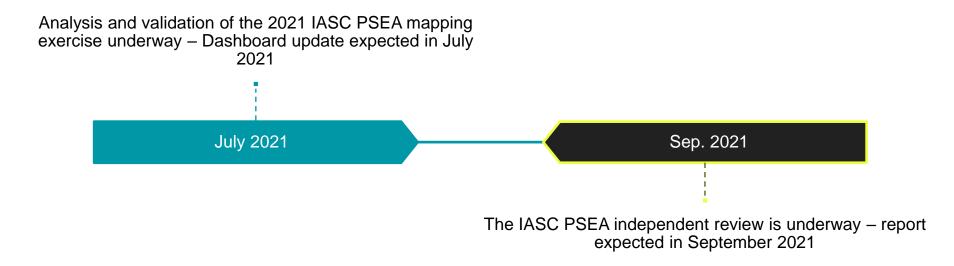## (IFRC and IOM)

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CFM substreams

Sub 1 **CDAC** **UNHCR**	- Reviewing and analyzing the 10 REACH MSNA AAP questions - Share with the CFM group proposal for review and comments - Develop and refine set of questions then investigate guidance on how to ask the questions and/or how to use data
Sub 2 **CHS**	A tool to ensure anyone knows what to do when receiving sensitive complaints from community members Work in progress
Sub 3 **WFP** **IFRC**	**Set up various targeted and in smaller groups consultations** **Mapped common practices and collected key resources on collecting and managing feedback + feedback datasets** - Development of an **initial architecture of content** to be produced and drafts of **intermediary content**

Anti-Racism and Discrimination Workstream

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PSEA Workstream

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IASC PSEA Updates

Analysis and validation of the 2021 IASC PSEA mapping exercise underway – Dashboard update expected in July 2021

July 2021

Sep. 2021

The IASC PSEA independent review is underway – report expected in September 2021

Pilot Plan
(Field testing, feedback and support)

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Pilot Objectives:

Work with x countries to:

1. Review country-level data collected through the Results Tracker, assess its usefulness and usability and take-away any recommendations for the final product

2. Ensure they have the tools they need to develop a country-level action plan by:

   a. Raising awareness on the **Accountability Framework** (HCs)
   b. Ensuring relevant country-level stakeholders are able to use the baseline data from the **Results Tracker** to inform their action planning
   c. Raising awareness on how the **Portal** can support the development of the plan (guidance and best practises)
   d. Raising awareness on how the **Service Directory** can help them identify partners to support the implementation of the plan

Timeline:

		When
Step 1	Finalise Results Tracker indicators for piloting in the field	End of June
Step 2	Agree on final list of countries for piloting	ASAP
Step 3	Develop relevant comms materials	End of June
Step 4	**Pilot Phase 1** - Field testing, feedback and support	July onwards
Step 5	**Pilot Phase 2** – Share findings with RG2	October
Step 6	**Pilot Phase 3** – Finalise Results Tracker based on feedback from the field	End of October
Step 7	Share final Results Tracker and findings from Pilot Phases with OPAG	Start of November

Making Meetings More Accessible

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