Certification scheme for investigators on sexual exploitation and abuse and harassment

November 2019
PURPOSE

Improving the quality of investigations through certification of investigators

• SEAH is an ongoing and serious challenge
• High quality investigations crucial for appropriate disciplinary measures: certification gives credibility
• CHS Alliance SEAH investigations training programme is highly regarded but oversubscribed
• CHS Alliance is well placed to take the lead in developing the certification scheme
KEY ELEMENTS

COMPONENTS OF THE SCHEME

- Candidate selection
- Comprehensive online training & study materials
- Computer-based testing (CBT) in an accredited centre (multiple-choice exam)
- Residential training for candidates – simulation exercises and a final exam
- Maintenance of certification – validation of experience and ongoing training
KEY ELEMENTS

DESIGN AND ENDURANCE

- Best practice: ISO standard 17024 for the certification of persons – used for the certification of internal auditor (CIA scheme); fraud examiner (CFE) and Ombuds (CO-OP designation)
- Rollout in English; other languages to follow
- Cost-recovery options
- Sponsorship
- Peer to peer support
DELIVERY

PROCESS

• Broad consultations
• Adapt existing training materials for online training and testing
• Validation of a prototype
• Review our residential training course & develop a final exam
• Database of candidates and certified investigators
• Launch the certification scheme - end of 2020
DELIVERY

Timeline

- Consultation: Nov 2019
- Development: Jan – June 2020
- Reassessment & refinement: July – Oct 2020
- Validation: Oct- Nov 2020
- Launch of scheme: Dec 2020
Thank you

Miranda Brown, PSEAH Manager