

**Grand Bargain in 2019:  
Annual Self Report – Narrative Summary**

**Name of Institution: ZOA**

**Point of Contact (please provide a name, title and email to  
enable the consultants to contact you for an interview):  
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**Question 1: Reflecting on the information you have provided in the Excel spreadsheet, please highlight the 2 or 3 key outcomes or results relating to the Grand Bargain that your institution achieved in 2019?**

- In 2019 ZOA has put even more emphasis on cash based programming; an CVA expert has been hired who provides support and training to the country teams and in further developing systems and procedures.
- ZOA invested and developed further on the beneficiary accountability and especially in feedback mechanisms etc., both related to our own staff and to our partner organisations
- Funding support to local partners has increased compared to previous years. This goes together with more resources for support and training of local partners.

**Question 2: Please explain how the outcomes/results have or will lead to long-term institutional changes in policy and/or practice.**

ZOA, only working in fragile states in relief and recovery, always had a hybrid model of working with local partners and with self-implementation; the emphasis might shift more to assisting the local partners and further build their capacities.

Commitment to the Grand Bargain continues to stimulate ZOA to increase the percentage of funds spent on relief through local partners as well as monitoring that capacity-building plans are in place to support local partners. More work needs to be done to reach the 25% of spending through local partners in 2020.

Cash based programming has become a major instrument and is becoming more the default option in our humanitarian response operations. More ZOA countries are now implementing CVA programs.

**Question 3: How has your institution contributed to the advancement of gender equality and women's empowerment<sup>1</sup> in humanitarian settings through its implementation of the Grand Bargain? What results/outcomes have been achieved in this regard? (please outline specific initiatives or changes in practice and their outcomes/results).** Please refer to the Guidelines for definitions of Gender Equality and Women's Empowerment, which are included in this self-report template package.

ZOA has not contributed specifically to this advancement; gender equality will remain one of the pillars for ZOAs strategies, approaches and work in humanitarian settings (main streaming). Projects will focus on the roles of men and women in a community/ society with the aim of seeking to make positive changes in the role division and relations between the different genders. ZOA is aware of the very important role that women can play in Peace and Security and want to further work on this.

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<sup>1</sup> Refer to the IASC definitions of gender equality and women empowerment, available [here](#).

**Question 4: How has the humanitarian-development nexus been strategically mainstreamed in your institutional implementation of the Grand Bargain commitments?** Please explain how your institution has linked commitments 10.1 - 10.5 with other commitments from other workstreams.

ZOA works both in relief and recovery, already for more than 45 years. When ZOA responds in a humanitarian crisis with relief assistance, ZOA will continue with recovery programmes (income generation, livelihoods, water and sanitation, peacebuilding, education) and work with local structures on sustainability and resilience.

ZOA continues to build and expand its experience in the sector of peacebuilding as we seek durable solutions for returnees and displaced people. Peacebuilding is at the heart of humanitarian – development nexus at country level: addressing the sources of conflict and work on peace and reconciliation on community level in fragile states.

In this sense, ZOAs work on land rights in returnee areas (also including women's rights and their empowerment), is an example of a program where conflicts, peace, sustainable solutions and innovation, including the strengthening of national and local systems, are coming together.