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## Collective AAP Framework

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**What is it?** The Collective Accountability to Affected People Framework (the Framework) is a tool developed by the IASC to enable Resident/Humanitarian Coordinators (RC/HCs) and Humanitarian Country Teams (HCTs) to prioritize Accountability to Affected People (AAP) and ensure that humanitarian programming is responsive to people's needs. The Framework outlines five outcomes and related actions to seek out, hear and act upon the voices and priorities of affected communities. It is a tool to enable responsive and people-centred humanitarian action in support of local and national systems. The Framework promotes a coordinated approach to community engagement and participation, emphasising inclusion of affected people in decision making and evaluation.

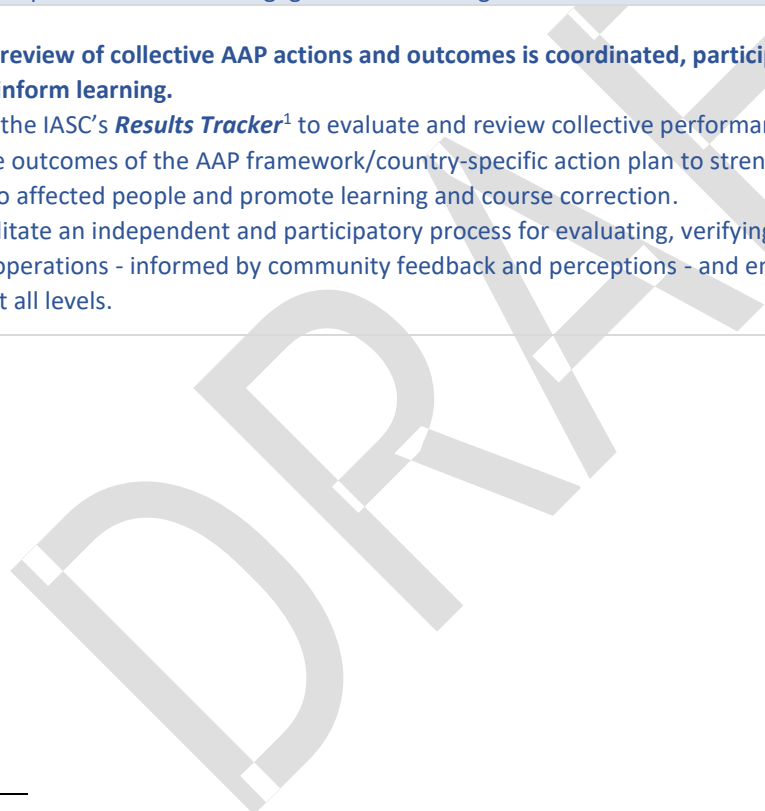
**Who is it for?** This tool is developed for humanitarian leadership on the ground to facilitate their efforts to prioritize AAP in-country. Resident/Humanitarian Coordinators lead this process with the Humanitarian Country Team and in coordination with national governments, donors and other key stakeholders in a spirit of mutual accountability.

**How does it work?** The Framework guides the HCT in the development and monitoring of an operational country-specific AAP Action Plan (Action Plan). The Action Plan is owned and its implementation is led by the RC/HC and HCT members, with the support of key actors and building on existing structures (including clusters, inter-cluster coordination groups, AAP working groups, or their equivalent). The Action Plan outlines key actions, timelines and responsibilities required to coordinate collective AAP. Together, the Framework and the Action Plan form a set of adaptable tools to guide in-country leadership on collective AAP.

**Objective:** Improve the quality, accountability and effectiveness of the humanitarian response, in support of local and national systems, to deliver a more responsive and people-centred humanitarian action.

<b>Collective AAP Outcomes</b>		<b>Relevant Stage of Programme Cycle (where applicable)</b>	<b>Responsible entities</b>
<b>Outcome 1:</b>	<p><b>Coordinated needs assessment and analysis reflects all affected community groups' information needs and communication preferences.</b></p> <p><b>Action 1.1:</b> Collate evidence collected from community feedback, perceptions and participation in inter-sectoral needs assessments.</p> <p><b>Action 1.2:</b> Aggregate and consolidate the collated evidence of coordinated community feedback and participation in response-wide analysis, including in the Humanitarian Needs Overview (HNO);</p> <p><b>Action 1.3:</b> Share and validate evidence with affected communities.</p>	Needs Assessment and Analysis	<p><b>HC/HCT</b></p> <p>with the support of Clusters, ICCG, and/or AAP-WG</p>
<b>Outcome 2:</b>	<p><b>Humanitarian response planning includes affected peoples' voices.</b></p> <p><b>Action 2.1:</b> Integrate the evidence and community feedback, consolidated in Outcome 1, into sectoral and inter-sectoral response planning and programming, including in the Humanitarian Response Plan (HRP).</p> <p><b>Action 2.2:</b> Establish or adapt mechanisms for community feedback and information sharing to trigger adaptive programming.</p> <p><b>Action 2.3:</b> Engage community-based organisations and/ or community representatives in response planning efforts.</p> <p><b>Action 2.4:</b> Facilitate engagement with local actors and governments in response planning based on community feedback.</p>	Strategic Planning	<p><b>HC/HCT</b></p> <p>with the support of Clusters, ICCG, and/or AAP-WG</p>
<b>Outcome 3:</b>	<p><b>Funding and resources are in place to ensure a coordinated approach to collective AAP, including information provision, community feedback systems and participation.</b></p> <p><b>Action 3:</b> Ensure appropriate financial and human resourcing is available to support regular and meaningful engagement with affected people - including through the sharing of information, the collection and analysis of community feedback, and the participation of affected people in inter-agency coordination fora.</p> <p><i>[Resourcing should have a particular focus on inter-agency coordination and information management capacity.]</i></p>	Resource Mobilisation	<p><b>HC/HCT</b></p> <p>with the support of Clusters, ICCG, and/or AAP-WG <i>(including in how pooled funds are being utilized)</i></p>

<p><b>Outcome 4:</b></p>	<p><b>Response implementation is coordinated and driven by informed community participation and feedback systems and is monitored and adjusted as needed.</b>  <b>Action 4.1:</b> Community feedback and complaints mechanisms are coordinated with a referral system in place that can manage complaints, including sexual exploitation and abuse (SEA), and can facilitate timely action (including course correctors in programme response).  <b>Action 4.2:</b> Coordinated mechanisms for community participation, including through the HCT and alternative fora.  <b>Action 4.3:</b> Decisions on actions taken or not taken are communicated with communities, to ‘close the feedback loop’, as part of continuous engagement and dialogue.</p>	<p>Implementation and Monitoring</p>	<p><b>HC/HCT</b>  with the support of Clusters, ICCG, and/or AAP-WG</p>
<p><b>Outcome 5:</b></p>	<p><b>Evaluation and review of collective AAP actions and outcomes is coordinated, participatory and transparent to inform learning.</b>  <b>Action 5.1:</b> Use the IASC’s <i>Results Tracker</i><sup>1</sup> to evaluate and review collective performance at the country level against the outcomes of the AAP framework/country-specific action plan to strengthen accountability to affected people and promote learning and course correction.  <b>Action 5.2:</b> Facilitate an independent and participatory process for evaluating, verifying and learning from response operations - informed by community feedback and perceptions - and ensure this informs future actions at all levels.</p>	<p>Operational Review and Evaluation</p>	<p><b>HC/HCT</b>  with the support of Clusters, ICCG, and/or AAP-WG</p>



<sup>1</sup> The IASC Results Tracker is a tool developed by the IASC to monitor the performance at the collective level against the Nine Commitments of the [Core Humanitarian Standards](#). The data collected through the Results Tracker will be visible through an online Dashboard available to HCs and HCT members.