

AAP RESULT TRACKER 101

RG2 IASC : An action-oriented AAP performance impact tool

Presentation Outline

- What is the RT ?
- How to use it ?
- Questions /Discussion

What is the Results Tracker?

The Results Tracker is a tool to measure and **monitor collective performance on AAP at the country level aiming at supporting decision making**

It uses indicators :

- To measure the [Nine Core Humanitarian Standard](#) commitments at response level
- That are already collected by relevant collective initiatives (e.g. GAM, MSNA, HNO) that relate to AAP and the commitments

It brings together all cross cutting themes linked to AAP (PSEA, disability, age, gender, discrimination)



What is the Results Tracker?(structure)

CHS commitment 1
The Humanitarian response is appropriate and relevant

System level indicators



Indicator 1.1
HNO is informed by affected people, including priorities expressed by different segments of community and through multiple modalities

Indicator 1.2. xxxxxxxxxxxxxxxxxxxxxxxx

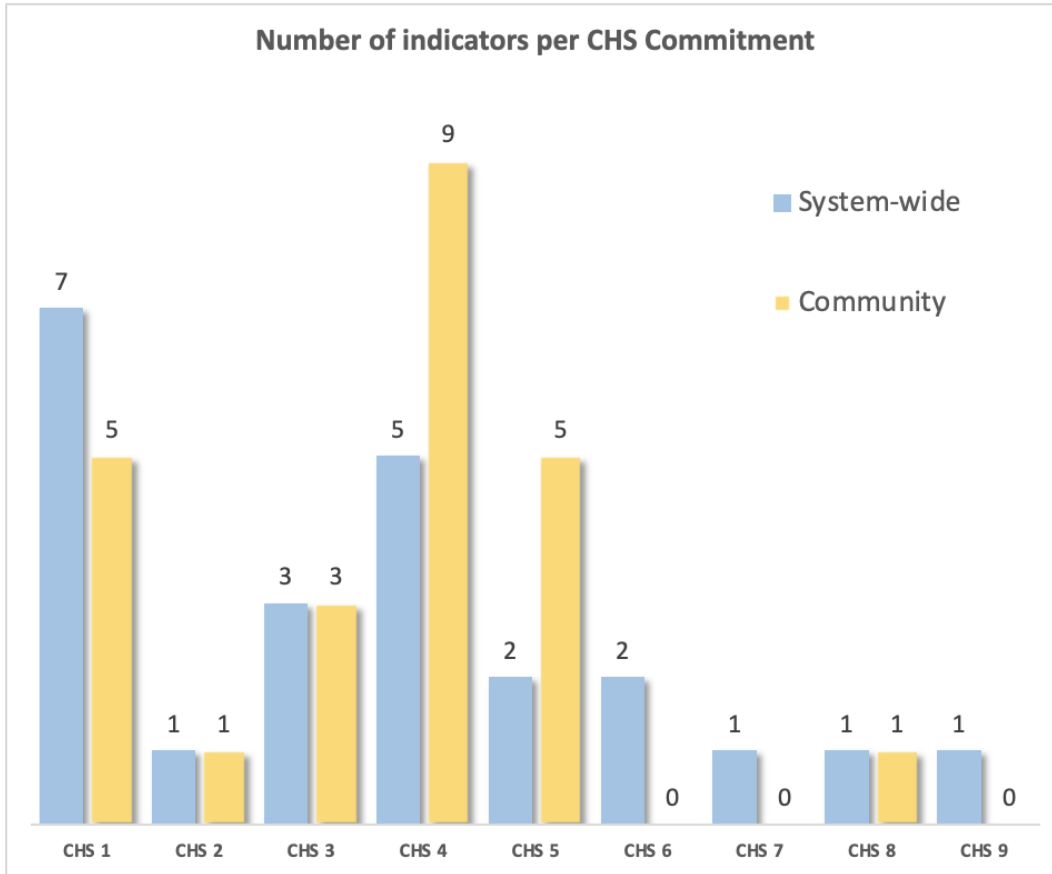
Community level indicators



Indicator 1.9
% of people who feel aid goes to those who need it most (relevance, quality, effectiveness) and who is missing out

Indicator 1.10. xxxxxxxxxxxxxxxxxxxxxxxx

47 indicators - distributed unequally across 9 CHS



DATA SOURCES: Where has the data come from?

System indicators sources:

- OCHA
- Gender and Age Marker (OCHA)
- GenCap (IASC)
- Gender Reference Group (IASC)
- Global Protection Cluster (IASC)
- Global PSEA Task Force (IASC)
- Core Humanitarian Standard Alliance

Community Indicators:

- Ground Truth Solutions
- REACH

Development history

- Mapping existing indicators and results from global sources – data available
- Sources proposed indicator/results that they were already collecting that fit against each CHS commitment
- Sliming down from 70 to 47 indicators
- Testing with countries in different context to see how this tool can support country planning
- Learning outcomes of field testing

| | |
|---|---|
| 1 | How does this tool support AAP coordination and planning in the humanitarian country response ? |
| 2 | Identify ways to improve the prototype content, functions, outputs in relation to usages |
| 3 | Evaluate the capacity requirements for the administration of the tool at country and global levels Including resources, human and financial capacity, etc.. |
| 4 | Provide learning and actionable recommendations for finalisation of the product and full roll out |

IASC AAP suite of tools

HCTs, Country offices can use

- ❑ **Results Tracker** to access a baseline country data to understand gaps and prioritise actions
- ❑ **AAP Framework** to develop an **AAP Country Level Action Plan**
- ❑ **Service Directory** to identify relevant partners
- ❑ **IASC Accountability and Inclusion Resource Portal** to access best practices and resources for all stages of the HPC

A tool under development - field learning



- ❑ The indicator set and quality of data collected will evolve
- ❑ The field testing and usages will provide learning on how to improve:
 - the interface
 - the content of indicators and results
 - the in-country usages

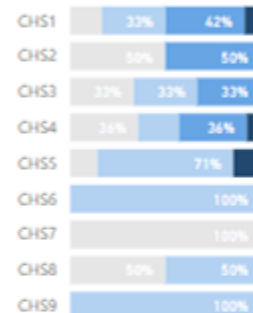
Aim of the tool: help you in understand, plan, advocate and measure the efficiency of AAP actions in your country (See outcome 5 AAP Framework)

Results Tracker - Interactive Dashboard

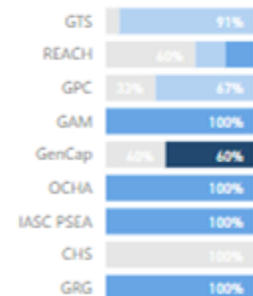
Data %, per Type



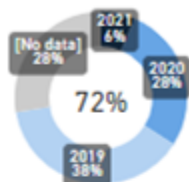
Data %, per CHS



Data %, per Source



● 2021 ● 2020 ● 2019 ● [No data]



Type

All

47

Indicators

Source

All

34

Indicators with data

CHS

All

Indicator

All

9

Sources

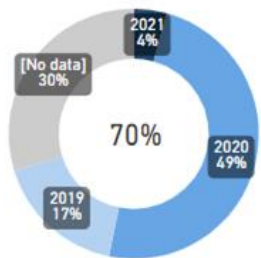
As per year

MostRecent

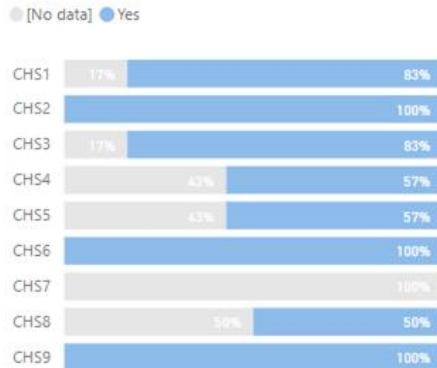
| Country | Order | Year | Value | Source | Trend | More info |
|--|-------|------|--|--------|-------|---------------|
| CHS 4 : The Humanitarian response is based on communication, participation and feedback | | | | | | |
| A. System-wide | | | | | | |
| | 21 | 2020 | Note: data not available | GAM | [N/A] | G |
| | 22 | 2020 | 100% | OCHA | [N/A] | |
| | 23 | 2020 | 62% | GRG | [N/A] | |
| | 24 | 2021 | Overall: The HRP mentions engaging affected people (by gender, age and disability) during assessment only. Clusters: WASH mentions measuring satisfaction by survey (no gender, age or disability). Other clusters mention participation without, gender, age or disability. | GenCap | [N/A] | |
| | 25 | 2019 | Are committes set up to manage facilities and service delivery that are operational and representative? | GPC | [N/A] | C IC IT |
| B. Community | | | | | | |
| | 26 | 2019 | % of people who feel that aid providers take their opinion into account | GTS | [N/A] | |
| | 27 | 2019 | % of people who know about available aid and services | GTS | [N/A] | |

Results Tracker - Interactive Dashboard

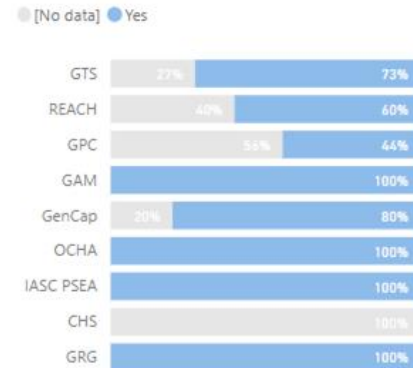
47 Indicators 33 Indicators with data



Data %, per CHS



Data %, per Source



Type

All

Source

All

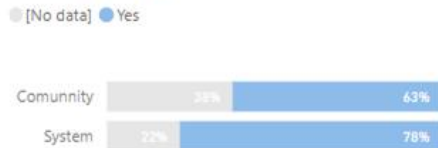
CHS

All

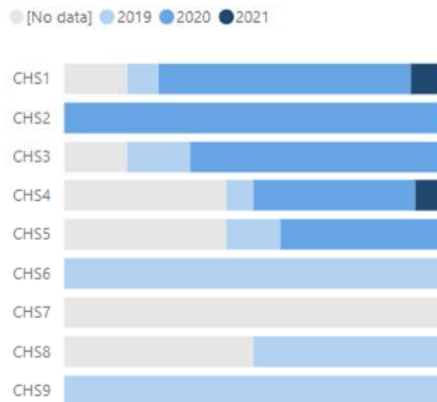
Indicator

All

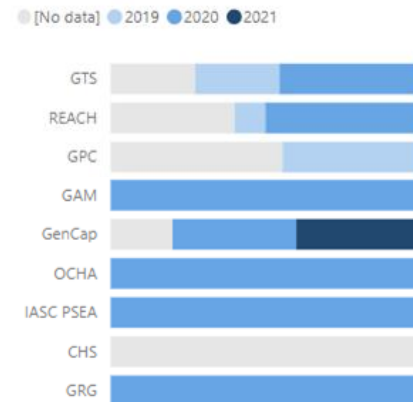
Data %, per Type



Data Year, per CHS



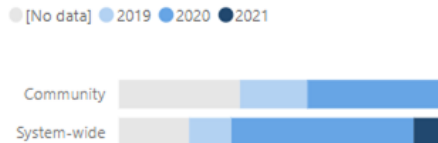
Data Year, per Source



As per year

MostRecent

Data Year, per Type



User case : Focus on one commitment (CHS4)

CHS 4 : The Humanitarian response is based on communication, participation and feedback

This Commitment tracks :

- if **people feel they are consulted, that their opinion and expressed priority needs are considered to inform the planning and delivery of aid and services**

It also monitors :

- their **communication preferences and information needs**
- if people are satisfied about the information they are getting.

User case : Focus on one commitment (CHS4)

CHS 4 : The Humanitarian response is based on communication, participation and feedback

A. System-wide

% of projects reporting influence of people in key project processes by Gender, Age and/or Disability

HNOs identifies if communities were engaged, their voices reflected in the analysis and difference by Gender, Age and Disability made explicit

HPCs include direct consultation with & integrate the inputs of local women's rights orgs

HNO & HRP reviewed for influence of people in key project processes by Gender, Age and/or Disability

Are committess set up to manage facilities and service delivery that are operational and representative?

User case : Focus on one commitment (CHS4)

CHS 4 : The Humanitarian response is based on communication, participation and feedback

B. Community

% of people who feel that aid providers take their opinion into account

% of people who know about available aid and services

% of people who have the information they need

% of HH who reported being consulted in the past x period about what aid they would like to receive prior to receiving it

% of HH by type of information they would like to receive from aid providers (what)

% of HH preferred information source (who)

% of HH most preferred means of receiving information (how)

% of HH primary language spoken in the household

Are affected people asked whether they understand their rights and obligations as recipients of humanitarian aid?

User case : Focus on one commitment (CHS4)

Results

In country X the results do not provide enough information to assess if and to what extent all people feel sufficiently informed and consulted.

Action

Identify actions to generate this information and link it to decision making

User case : Focus on one commitment (CHS4)

E.g. priority actions to include in AAP country level action plan

- Organise an inter-agency surveys or consultations to generate this data
- If not resourced, identify ways to resource it or to mobilise existing resources and capacity

Questions /Discussions

How does this tool support AAP coordination and planning in the humanitarian country response ?

Does it help prioritising actions for Country Level action plan ?

What challenges and opportunities do you see in the use and future development of this tool ?

To have an overview the indicators and type of results in country X (real data mixed) <https://www.surveymonkey.co.uk/r/PVCSWBP>