

## Contact List

### Investigation/SEA Reporting Units

This list is an inter-agency tool to facilitate SEA complaint referrals between agencies. PSEA Focal Points should additionally be familiar with their agency's detailed procedures for referring complaints internally.

Agency	Name of Unit	Contact
CARE Intl	The Secretary General	Email: <a href="mailto:cisecretariat@careinternational.org">cisecretariat@careinternational.org</a> Post: CARE International Secretariat, Chemin de Balexert 7-9, 1219 Chatelaine (Geneva), Switzerland
FAO	Ethics Office	Email: <a href="mailto:Ethics-Office@fao.org">Ethics-Office@fao.org</a> Phone 1: +39 06 57054151 Phone 2: +39 06 57053956
IMC	SEA Case Team	Email 1: <a href="mailto:seafocalpoint@InternationalMedicalCorps.org">seafocalpoint@InternationalMedicalCorps.org</a> (SEA Focal Point) Email 2: <a href="mailto:seareport@InternationalMedicalCorps.org">seareport@InternationalMedicalCorps.org</a> Phone: +1 (310) 826-7800 Fax: +1 (310) 453-3914
IOM	Ethics and Conduct Office	Email 1: <a href="mailto:Ethics&amp;ConductOffice@iom.int">Ethics&amp;ConductOffice@iom.int</a>
IRC	Reporting Hotline  EthicsPoint (3 <sup>rd</sup> party mechanism for reporting anonymously and confidentially)	Hotline: <a href="mailto:integrity@rescue.org">integrity@rescue.org</a> Website: <a href="http://www.ethicspoint.com">www.ethicspoint.com</a> Phone: +1 (866) 654-6461 (toll-free in the United States) Phone: +1 (503) 352-8177 (collect call outside the United States)
OCHA	OIOS Hotline	Website: <a href="https://oios.un.org/page?slug=reporting-wrongdoing">https://oios.un.org/page?slug=reporting-wrongdoing</a> Email: <a href="mailto:investigationsoios@un.org">investigationsoios@un.org</a>
OHCHR	Thematic Engagement, Special Procedures and Right to Development Division	Email: <a href="mailto:phicks@ohchr.org">phicks@ohchr.org</a> Email: <a href="mailto:investigationsoios@un.org">investigationsoios@un.org</a> Phone: +41 22 917 1234 (general switchboard)
SCUK	Supporter Care Team (for general grievances)  Accountability Programme (for complains related to programmes in the field - including PSEA)	Email: <a href="mailto:supporter.care@savethechildren.org.uk">supporter.care@savethechildren.org.uk</a> Email: <a href="mailto:AccountabilityProgrammes@savethechildren.org.uk">AccountabilityProgrammes@savethechildren.org.uk</a> Phone: +44 0800 8 148 148 Post: Save the Children, Supporter Care Team, 1 St John's Lane, London, EC1M 4AR

UNDP	Office of Audit and Investigations (OAI)	Email: <a href="mailto:reportmisconduct@undp.org">reportmisconduct@undp.org</a> Hotline: +1 770-776-5678 (worldwide) Hotline: +1 877-557-8685 (in the USA) Fax: + 1 770 409 5008 Post: Deputy Director (Investigations), Office of Audit and Investigations, 220 East 42nd Street, New York, NY 10017, United States of America <a href="#">ONLINE REFERRAL FORM</a>
UNFPA	Office of Audit and Investigation Services (OAIS)	Online: <a href="#">Investigation hotline</a> Email: <a href="mailto:investigationshotline@unfpa.org">investigationshotline@unfpa.org</a> Phone: +1 (212) 297 5200 Post: UNFPA, Private and Confidential attention of the Director, Office of Audit and Investigation Services, 605 Third Avenue, 5th floor, New York, NY 10158, United States of America
UNHCR	Inspector General's Office	Email: <a href="mailto:inspector@unhcr.org">inspector@unhcr.org</a> Website: <a href="http://www.unhcr.org/php/cpmlaints.php">www.unhcr.org/php/cpmlaints.php</a> Hotline: +41 22 739 8844 Fax: +41 22 739 7380 Post: 94 Rue de Montbrillant, 1202 Geneva-CH
UNICEF	Office of Internal Audit and Investigations (OIAI)	Email: <a href="mailto:integrity1@unicef.org">integrity1@unicef.org</a> Post: Director Office of Internal Audit and Investigation (OIAI) Investigation Section, United Nations Children's Fund, Three United Nations Plaza, New York, New York 10017, United States of America
WFP	Office of the Inspector General (OIG)	Email: <a href="mailto:hotline@wfp.org">hotline@wfp.org</a> Hotline: +39 06 6513 3663 Fax: +39 06 6513 2063
WHO	Ethics Office	Email: <a href="mailto:ethicsoffice@who.int">ethicsoffice@who.int</a> Hotline: <a href="http://www.who.int/about/ethics/en/">www.who.int/about/ethics/en/</a>
WVI	Integrity and Protection Hotline	Online Report: <a href="http://worldvision.ethicspoint.com">http://worldvision.ethicspoint.com</a>