

PROGRESS REPORT

April - October 2019

IASC Results Group 2 on Accountability and Inclusion

Membership

| Org. | Member | Position |
|---|-------------------------------------|--|
| UNICEF | Ms. Meritxell Relano | Co-Chair / Director, Geneva Office of Emergency Programmes |
| UNHCR | Ms. Bernadette Castel-Hollingsworth | Co-Chair / Deputy Director, Division of International Protection |
| UNHCR | Ms. Tanya Axisa | Coordinator |
| IASC secretariat | Ms. Wendy Cue | IASC secretariat Focal Point / Senior Humanitarian Affairs Officer |
| | Ms. Isabelle De Muysen | IASC secretariat Focal Point / Humanitarian Affairs Officer |
| FAO | Ms. Joshi Indira | Project Manager |
| | Ms. Anne Judith | Programme Consultant |
| ICRC | Mr. David Loquercio | Head, Accountability to Affected People |
| ICVA | Mr. Alon Plato | Policy Officer Humanitarian Financing |
| ICVA - IMPACT | Ms. Nayana Das | Senior Research Design Officer |
| ICVA - INTERSOS | Mr. Paolo Tartaglia | Internal auditor |
| ICVA - Save the Children | Ms. Philippa Hill | Humanitarian Evidence, Effectiveness and Accountability Adviser |
| | Mr. Husni Husni | Humanitarian Accountability and Child Participation Adviser |
| | Ms. Susan Grant | PSEA lead |
| ICVA - World Vision | Ms. Elie Gasagara | Partnership Leader, Global accountability |
| IFRC | Ms. Alexandra Sicotte-Levesque | Community Engagement and Accountability Manager (Accountability to Affected populations) |
| | Ms. Tina Tinde | PSEA Coordinator (Sexual Exploitation and Abuse and Sexual Harrassment) |
| | Ms. Victoria Stodart | Senior Officer, Inter-Agency Coordination (Humanitarian System-Wide Emergency Activation, Coordination and Leadership) |
| | Ms. Mina Mojtahedi | Disability Coordinator (More inclusive responses) |
| | Ms. Lisa Akero | Gender & Diversity Coordinator (Gender Equality and Empowerment) |
| InterAction | Ms. Priscilla Yoon | Programme Manager |
| | Ms. Anna Jaffe | Program Manager Protection |
| InterAction – International Medical Corps | Ms. Mary Pack | Vice President, Humanitarian Leadership and Partnerships |
| IOM | Mr. Rodrigue Vinet | Senior Advisor Programme Development and Humanitarian Affairs Liaison Office with the United Nations - Geneva |
| | Mr. Yitna Getachew | Senior Protection Officer (Disabilities) |
| | Ms. Christie Bacal-Mayencourt | AAP Officer (AAP) |
| | Ms. Alexandra Hileman | PSEA-CBCM Coordinator (PSEA) |

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| OCHA | Ms. Marina Skuric Prodanovic (TBC) | Chief, System-wide Approaches and Practices Section, Coordination Division |
| OHCHR | Mr. Patrick Rooney | Humanitarian Action Unit Emergency Response Section (Disabilities) |
| | Ms. Ana Mesquita | Human Rights Officer (PSEA/SHA) |
| SCHR | Mr. Gareth Price-Jones | Executive Secretary |
| SCHR- CARE | Mr. Uwe Korus | Monitoring, Evaluation & Accountability Coordinator |
| | Ms. Ros Macvean | International Safeguarding Coordinator (PSEA) |
| UNDP | Ms. Jaqueline Carleson | HR Specialist |
| | Ms. Irina Stavenscaia | Head of Employee Engagement |
| UNFPA | Ms. Henia Dakkak | OIC, Chief, Humanitarian Office (Gender Equality) |
| | Ms. Ann-Erb Leoncavallo | Head, Advocacy and Communications Unit, Humanitarian Office, New York |
| UN-HABITAT | Mr. Andre Dzikus | Coordinator, Urban Basic Services Branch Acting Coordinator, Risk Reduction and Rehabilitation Branch |
| UNHCR | Mr. Amit Sen | Senior Inter-Agency Coordinator (PSEA) |
| | Mr. Charles Mballa | Senior Protection Coordinator, Division of International Protection |
| | Mr. Nicolas Brass | Senior Inter-Agency Coordination Officer, Partnership and Coordination Service, Division of External Relations |
| | Mr. William Chemaly | Focal point of Global Protection Cluster |
| UNICEF | Mr. Charles-Antoine Hofmann | Senior Advisor (EMOPS Geneva) |
| | Ms. Tasha Gill | Senior Adviser Child Protection (Programme Division, New York) |
| WFP | Ms. Natalia MacDonald | Advisor, Ethics Office |
| | Ms. Rebecca Skovbye | Programme Policy Officer, Programme and Policy Division |
| WHO | Ms. Adelheid Marschang | Senior Emergency Officer in Emergency Management |
| | Ms. Marie Bombin | Evaluation Officer |
| | Ms. Alma Alic | Department of Compliance and Risk Management and Ethics |
| World Bank | Ms. Lobna Hadj | International Affairs Officer |

2019 Priority Areas of Work

| PRIORITY AREAS OF WORK AS AGREED BY OPAG | CONCRETE DELIVERABLES | LEADS | STATUS | PARTNERS |
|--|---|------------------------------|---|--|
| Humanitarian responses continuously informed & adapted through active participation of affected populations¹ | 1. Integrate questions around satisfaction and feedback about the response & behaviour of aid workers in multi-sector and sectoral needs assessments as standard (as per agreed IASC/REACH menu of questions); ensuring that data on all groups is appropriately disaggregated by relevant factors such as sex, age, disability and language, where feasible (in alignment with the HNO/HRP guidance for 2020 HPC cycle) ² | REACH | [COMPLETED] | OCHA |
| | 2. Conduct perception surveys in six countries (5000 respondents) and make data available to all relevant actors at country and global level | Ground Truth Solutions (GTS) | [COMPLETED] | OCHA |
| | 3. Support HCs/HCTs to collate and analyse all data on community feedback, perceptions and views for inclusion in HNOs ensuring that data on all groups is disaggregated by sex, age, disability status and other relevant factors | OCHA | [CONTINUOUS] To be continued into 2020. | REACH, GTS, IOM, UNICEF, UNHCR, WFP, WHO |
| | 4. Support HCs/HCTS to include collective approach/service in HRPs that will improve the way in which community information is provided and feedback is received (including for sensitive issues) so that humanitarian responses are delivered in line with information on community feedback, perceptions, views and priorities analysed in the HNOs (40% by 2019, 50% by 2020) | OCHA | [CONTINUOUS] To be continued into 2020. | REACH, GTS, IOM, UNICEF, UNHCR, WFP, WHO |
| | 5. Integrate questions into multi-sectoral and sectoral needs assessments to identify information, communication, and language support needs, preferred formats and channels of communication and engagement; including for sensitive issues as per existing agreed menus of questions (IASC/REACH, CDAC) as contextually appropriate and adjust AAP mechanisms accordingly | REACH | [COMPLETED] | IFRC, OCHA, CDAC Network, UNICEF, TWB |
| | 6. Create feedback data standards and simple innovative systems (ex: IFRC's feedback starter-kit) so that feedback data can be shared between organisations (or a central inter-agency mechanism), and be collectively aggregated, analysed and responded to at the community level in a timely manner | IFRC | [COMPLETED] | OCHA, HIAS, GTS |
| | 7. Consolidate and share learning from implementation of accessible and inclusive feedback and complaints mechanisms including on reporting on sensitive issues such as SEA | IOM, TWB | [ONGOING] To be completed by end 2019. | |
| | 8. Implement a global program to boost surge capacity, to increase the quality and predictability of response-wide community engagement in disaster management | CDAC Network, | [ONGOING] To be continued into 2020. | OCHA, IFRC, UNICEF, WFP, IOM, CHS Alliance, Standby Partnership Training Secretariat |
| | 9. Building on existing lessons and ongoing operational research, develop evidence on the added-value of collective approaches to community engagement and accountability | CCEI core group | [ONGOING] To be continued into 2020. | OCHA, IFRC, UNICEF |
| | 10. Countries receive technical support to develop plans of action for collective approaches/services (through regional workshops and direct support) | CCEI core group | [ONGOING] To be continued into 2020. | OCHA, IFRC, UNICEF |

¹ To note: there were some changes to the Leads from the endorsed version to better reflect the actual leadership of workstreams.

² To note: there were some changes to language to reflect the feasibility of data collection.

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| | 11. Agreement on way forward reached by the IASC on how to ensure more systematic and predictable collective approaches to community engagement and accountability | CCEI core group | [ONGOING] Focus shifted (see below) | OCHA, IFRC, UNICEF |
| | 12. National preparedness and response platforms on communication, community engagement and accountability are operating in an increased number of high-risk countries, in line with Grand Bargain Participation Revolution indicators and principles | CDAC Network | [ONGOING] To be continued into 2020. | OCHA, IFRC, UNICEF |
| Existing regional/national networks linked to global efforts on accountability and inclusion | Connections made between RG2 and a minimum of 5 non-IASC active local/national CSO entities; including women-led networks already working on accountability and inclusion | Ae4P | [ONGOING] To be continued into 2020. | CHS Alliance, CDAC Network, Charter 4 Change, ICVA |
| Protection from and response to sexual exploitation and abuse (SEA) and sexual harassment (SH) is improved | Harmonised policy and guidance | | | |
| | 1. Inter-agency self-reporting tool to measure and monitor progress <ul style="list-style-type: none"> Biannual surveys to be sent by ERC to Humanitarian Coordinators, supported by PSEA Coordinators, to provide self-reporting updates Creation of online 'dashboard' against the IASC Plan for Accelerating PSEA in Humanitarian Response | UNICEF, OCHA | [ONGOING] To be continued into 2020. | |
| | 2. PSEA Coordinator capacity building <ul style="list-style-type: none"> TORs for dedicated inter-agency PSEA Coordinators are created and circulated to HCs to harmonise the role and support in-country PSEA implementation following good practice Develop and deliver a PSEA Coordinator training to begin creating a talent pool of individuals with a consistent knowledge of good practices and understanding of the Coordinator role | IOM and TWB | [COMPLETED] More trainings to be rolled out in 2020. | RG2 members |
| | 3. Convene an inter-agency PSEA technical team to support country-level implementation of PSEA | UNICEF | [ONGOING] To be continued into 2020. | RG2 members |
| | 4. Curated PSEA portal to provide multilingual updated policy, guidance, access to training and good practice documents; linked to Global Platform (see Priority 4) | UNICEF | [ONGOING] To be continued into 2020. | PSEA Focal Points |
| | 5. Common IASC tools to implement the UN Protocol on SEA Allegations involving Implementing Partners ³ <ul style="list-style-type: none"> Develop framework to harmonise current agency-specific approaches in 2019; launch the interagency tool in 2020 | UNICEF, UNHCR, WFP, UNFPA | [ONGOING] To be continued into 2020. | |
| | 6. Country-level interagency partner training on PSEA | IOM, UNHCR | [ONGOING] To be completed by end 2019. | OCHA, ICVA, SCHR, WFP, UNICEF |
| | 7. Video produced on IASC Six Core Principles PSEA in different languages ⁴ | Interaction | [ONGOING] To be completed by end 2019. | TWB |
| | 8. Establishment of an interagency fund to support culturally appropriate, country-specific community awareness-raising materials | UNHCR | [ONGOING] To be continued into 2020. | RG2 members |
| | 9. Learning materials on attitudes, behaviour and organisational culture | UNHCR | [ONGOING] To be continued into 2020. | RG2 members |

³ To note: the deliverable has been changed since the original endorsed version of the workplan.

⁴ To note: the deliverable has been updated since the original endorsed version of the workplan.

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| | 10. Creation and dissemination of Generic TORs based on IASC guidance <ul style="list-style-type: none"> o For PSEA Focal Points, to support organisations without internal role description o For PSEA Networks, to support in-country leadership to establish accountable in-country technical teams | IOM | [ONGOING] To be completed by end 2019. | RG2 members |
| | 11. Missions by IASC PSEA specialists to support PSEA leadership in-country | IOM | [ONGOING] To be continued into 2020. | OCHA |
| | 12. Guidance on how to apply and contextualise The Global SOPs on inter-agency Cooperation in CBCMs is developed and disseminated as guidance for PSEA Networks and HCTs | IOM | [ONGOING] To be released as per deliverable #10 by end 2019. | RG members |
| | Encouraging survivors/victims to come forward and a speak up culture | | | |
| | 1. One hundred translations of the (updated) 6 IASC Principles developed and shared with operational actors to raise awareness in communities and staff about behaviour to expect from aid workers | TWB | [COMPLETED] Updating in 2020 to reflect revision to principle 4. | IASC and non-IASC organisations |
| | 2. Development and circulation of: <ul style="list-style-type: none"> o Update to the Best Practice Guide on Inter-Agency CBCMs with examples of country practice o Lessons Learned report from 2 years of rolling out the Guide | IOM | [ONGOING] To be completed by end 2019. | In-country PSEA focal points |
| Global platform developed | 1. RG2 understands how: current resource platforms are used; what information is needed by practitioners and in which languages, formats, and channels; gaps in resources and use of technology 2. Design of global platform finalised and agreed 3. Thematic focal points for helpdesk agreed 4. Global platform launched | UNICEF | [ONGOING] Launch expected by end 2019. | ALNAP, ICRC, UNICEF, TWB, CDAC, CHS Alliance |
| International standards on accountability and inclusion applied in full | Humanitarian actors are aware of global standards on AAP, PSEA, Persons with Disabilities, Young People, MHPSS and Gender | | | |
| AAP | IASC AAP Commitments shared at key HC/HCT events | IASC Secretariat | [ONGOING] To be continued into 2020. | |
| | o Core Humanitarian Standard promoted as primary tool for organisations o Language guidance and support provided to communicate about the CHS with affected populations in relevant formats and with appropriate terminology, to ensure they understand the commitments and can hold organisations accountable to them | CHS Alliance, TWB | [ONGOING] To be continued into 2020. | |
| PSEA | Quality and accountability ToT and workshops for the Syria response | CHS Alliance | [COMPLETED] | |
| | IASC Minimum Operating Standards and/or guidance updated, shared and promoted | IASC Secretariat | [OUTSTANDING] | |
| | Core Humanitarian Standard promoted as key tool for organisations to prevent and protect people from SEA | CHS Alliance | [ONGOING] To be continued into 2020. | |
| | Develop short guidance on how to use the Sphere Handbook when working on PSEA and GBV | Sphere | [ONGOING] To be completed by early 2020. | Key RG2 PSEA actors |
| Persons with Disabilities | Launch IASC Guidelines on Inclusion of Persons with Disabilities in Humanitarian Action (September 2019) | Persons with Disabilities TT | [COMPLETED] Guidelines developed in August and in process of endorsement (NY | |

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| Gender Young People MHPSS All standards | | | launch planned on 15 Oct) | |
| | Disseminate IASC Guidance on Persons with Disabilities to NGOs | ICVA | [OUTSTANDING] | |
| | Promote and operationalise UN disability inclusion strategy/accountability framework | TBD | [ONGOING] To be continued into 2020. | |
| | Operationalise gender policy and framework through: <ul style="list-style-type: none"> o Raising awareness and disseminating o Establishing targets o Ensuring tools developed in Gender are included in portal (Priority Area 4) o Face to face training on gender tools | Gender Reference Group (GRG)/UN Women | [ONGOING] To be continued into 2020. | |
| | Launch and disseminate Guidelines for Young People in Humanitarian Settings | UNICEF/NRC | [COMPLETED] Guidelines developed. | |
| | Disseminate and promote IASC MHPSS in Emergencies Guidelines and IASC MHPSS Common Monitoring and Evaluation Framework | MHPSS RG | [ONGOING] To be continued into 2020. | |
| | Share all standards, as above, on IASC RG2 website and in global platform | RG2 Coordinator | [ONGOING] To be continued into 2020. | |
| | Link Sphere online Handbook portal to Global Platform/IASC RG website | Sphere, RG2 | [OUTSTANDING] | |
| Global standards on AAP, PSEA, Persons with Disabilities, Young People, MHPSS and Gender are upheld in humanitarian responses | | | | |
| AAP and PSEA | Increased number of organisations verified against the Core Humanitarian Standard | CHS Alliance | [ONGOING] To be continued into 2020. | |
| Gender | Policy and framework monitored and implemented | GRG | [ONGOING] To be continued into 2020. | |
| All standards | 80% of humanitarian projects report on the Gender with Age Marker (GAM); data analysed and shared | GENCAP | [ONGOING] To be completed in first half of 2020. | |
| | Checklist for monitoring adherence to accountability and inclusion standards at response level developed and field-tested by Global Protection Cluster (GPC) ⁵ | GPC | [ONGOING] Field testing conducted in Q2 2019. | |

⁵ To note: the detail has been updated since the endorsed version.

Achievements

[NOTE: The achievements referenced in this section are restricted to work that has been completed in this reporting period. Additional information about ongoing pieces of work can be accessed separately.]

➤ Achievements (Priority Area 1) – Accountability to Affected Populations (AAP)

Improved overall response

- **Overview of deliverables:** Predictable support to HCs/HCTs to collate, analyse and integrate data on community feedback and perceptions in response-wide products and processes (such as the HNO and HRP) surged in 2019 with collective and integrated support from members of the RG2 (including: REACH (*deliverable 1*); Ground Truth Solutions (GTS) (*deliverable 2*); UNICEF; WFP and OCHA) (*deliverable 3*) was achieved in twelve countries; Afghanistan, Bangladesh, CAR, Chad, Iraq, Nigeria, Uganda, Somalia, South Sudan, Syria, Ukraine and Yemen.
- **Potential impact on the ground:** RG2 believes that by collating, analysing and integrating data on community feedback and perceptions in response-wide products and processes the impact is greater influence and participation of affected populations in critical response-wide planning and implementation. The added value of RG2 support to country operations is the predictable and integrated approach whereby RG2 members work collaboratively through a common mechanism.
- **Engagement/partnerships pursued with non-IASC bodies/partners:** There are numerous partnerships required to achieve this collaborative work at the country and field level, particularly as its focus is on a common understanding of people's feedback and perceptions and interpreting this into actionable information and analysis for decision makers. Key partners working with IASC coordination structures, particularly through inter-cluster coordination fora included Ground Truth Solutions (GTS) and REACH in this reporting period.
- **Follow-up plans:** By working globally and collaboratively through a common support mechanism, HCs/HCTs have more efficient and responsive support on global good practice and lessons learned - systematically and broadly shared in real time with operations. This approach is a first for the sector and should be further replicated. To better demonstrate the integration of deliverables 1 and 2 into the HPC process, RG2 will develop a fact sheet by the end of 2019 to reflect progress. While in 2019, reaching 12 operations was commendable, the RG2 will seek to expand this integrated approach in 2020.

Improved communication, community engagement and participation practises and approaches

- **Overview of deliverables:** This year, through a more predictable and integrated RG2 approach, community's information needs and communication preferences (data collected by REACH – *deliverable 5*) helped inform the design of AAP and PSEA systems. Further, UN agencies under the DFID Payment by Results (PBR) Framework, have leveraged the added value of the RG2 platform to coordinate and integrate their field support strategies. The RG2 and Grand Bargain Participation Revolution (GB PR) workstream indicators were aligned to the DFID indicators to ensure a more coherent and common understanding of performance measurement and forward looking, common analysis and adaptation. In 2019, the target was to ensure at least 40% of HRPs included collective AAP approaches. Partners reached 60% of HRPs. Of those assessed for 2019, 12 HRPs contained collective approaches/services including: Afghanistan, Burundi, Chad, DRC, Ethiopia, Haiti, Iraq, Libya, Mali, Nigeria, OPT and Somalia (*deliverable 4*). Other partners have worked on supporting collective approaches including through the establishment and support (through the CDAC Network) to twenty National Platforms that aim to provide a sustainable space for AAP/CCE work in countries in both humanitarian and development contexts (*deliverable 12*).
- **Potential impact on the ground:** There is significant added value in RG2 members collaborating through a common support mechanism to coordinate technical support and improve predictability of country support through an integrated approach, ensuring community's information needs and communication preferences inform the design process of HCT AAP and PSEA systems prior to and during emergency responses. This is particularly important for linking what is planned for (within the HRP), and what is implemented following.
- **Follow-up plans:** Through this new RG2 approach, HCs/HCTs will receive more efficient and responsive support. As with the first deliverable, this approach is a first for the sector and should be further replicated in 2020 and beyond. HRPs were primarily reviewed by OCHA in 2019 using a set of agreed criteria. Starting next year, a further level of country review, supported by the CDAC Network, will demonstrate key learnings. While in 2019, reaching 60% of global operations demonstrated a collective approach to AAP, the RG2 will seek to expand this integrated approach in 2020. To support the provision to/availability of guidance and resources for HCs/HCTs and in-country leadership, a Communications and Community Engagement and Accountability (CCEA) Coordinator will be recruited in 2019 as a dedicated RG2 inter-agency function (*deliverable 11*).

Improved access to and quality of guidance, capacity, tools and resources

- **Overview of deliverables:** In recognition of the demand for inter-agency support on AAP/CCE, the CDAC Network (*deliverable 8*) led efforts to progress the discussion on scaling up AAP/CCE surge capacity to improve the way in which leaders can access the right people, in the right roles at the right time to support and/or establish collective systems on the ground. Three surge profiles were reviewed and will be socialised for inputs before finalisation in 2019. In addition, IFRC completed a feedback-starter kit (*deliverable 6*) with the most important tips for setting up and running simple feedback mechanisms.
- **Follow-up plans:** A number of deliverables are still ongoing/continuous and their completion is expected by the end of 2019; including the learning from accessible and inclusive feedback mechanisms (*deliverable 7*), development of evidence on the added-value of collective approaches (*deliverable 9*) and the provision of technical support on the ground (*deliverable 10*) which will continue into 2020.

➤ Achievements (Priority Area 2) – Networks

Existing regional/national networks linked to global efforts on accountability and inclusion to bring regional and national voices to global debates, share good practices across regional contexts; and encourage regional communities of practices with a particular focus on strengthening the links between AAP and PSEA.

- **Overview of achievement:** Women-led organisations and networks working in Africa (Somalia, South Sudan, Nigeria, DRC and Kenya), and Asia (Bangladesh, Philippines and Indonesia) were identified by the Global Mentoring Initiative (GMI)/Alliance for Empowered Partnerships (A4EP) while facilitating workshops on localisation in Bangkok and Nairobi. Meetings were held with an NGO network and the IASC PSEA coordination group in Myanmar to understand the involvement of local actors and networks in AAP/PSEAH efforts. ICVA carried out a mapping with its members to identify local networks and is consulting with its regional hubs to map which national/local actors and networks are active on AAP/PSEA. COAST Trust Bangladesh (local NGO), one of the founding members of A4EP and a CHS certified member, has carried out nation-wide consultation with local CBOs and NGOs and developed an accountability charter which includes AAP commitments.
- **Potential impact on the ground:** Involvement of local/national actors will ensure contextual learning from the ground is captured and fed into decision making processes. Examples shared by local and national actors can be used to improve contextual AAP measures. National/local actors can also learn and contribute to tools developed in the future.
- **Follow-up plans:** In November, an opportunity will be taken to connect with more local/national NGO at the regional partnership week in Bangkok, where a session on AAP is a regular item facilitated by CWS Pakistan as a member of A4EP. The CHS Alliance will share their experience from the CHS Exchange event in Jordan and Bangkok in November. Engagement will continue throughout the remainder of 2019 with local/national networks to discuss and capture their experiences and identify more active engagement in RG2 activities and decision-making processes for follow-up and further action in 2020.

➤ Achievements (Priority Area 3) – Protection from Sexual Exploitation and Abuse (SEA) and Sexual Harassment (SH)

Inter-Agency PSEA TORs and capacity building (*Harmonised policy and guidance - deliverables 2, 10, 12*)

- **Overview of deliverable:** IOM, as part of their inter-agency work on PSEA, developed a generic terms of reference (TOR) for the inter-agency PSEA Coordinator role. To support operationalisation, they are finalising a training package for potential and existing PSEA Coordinators. The training was piloted in Amman with 23 participants from UN Agencies and NGOs. In addition, IOM is leading the development of generic TORs for PSEA Focal Points and PSEA Networks. These are currently receiving inputs from in-country PSEA Specialists and will form part of a package of TORs (along with the PSEA Coordinator TORs) by the end of the year.
- **Potential impact on the ground:** This package of assistance (TORs and training) will directly support HCs, HCTs to recruit and equip PSEA Coordinators to support country-level PSEA activities (based on good practise and defined roles and responsibilities), and inter-agency PSEA Networks. Notably, linkages with AAP TORs have been harnessed to ensure that all PSEA processes and approaches will be people-centred and aligned.
- **Engagement/partnerships pursued with non-IASC bodies/partners:** The training package for PSEA Coordinators has benefitted from inputs from gender, GBV, AAP, protection and child protection actors; and has been designed with the support of Translators without Borders to ensure it takes into account language barriers. The TORs will receive inputs from all members and associate members of RG2 (including donors, NNGOs, networks, non-humanitarian actors). This work directly supports the country-level implementation plan as set-out by UNICEF as IASC Champion in 2019.

- **Follow-up plans:** Additional trainings for new and existing PSEA Coordinators will take place at country/regional level in 2020; following amendments and changes identified through the 2019 process. In 2020, work to increase the talent-pool of inter-agency PSEA staff (coordination and technical) will continue including through building the capacity of GENCAP, PROCAP and AAP coordinators/advisers to support efforts on PSEA.

Missions by IASC PSEA specialists to support PSEA leadership in-country (*Harmonised policy and guidance – deliverable 11*)

- **Overview of deliverable:** A number of inter-agency missions were completed with the aim of supporting PSEA leadership in-country. In all cases, recent developments around PSEA were shared with leadership including around: the acceleration plan, articulated PSEA structures in-country; good practises around setting-up safe and accessible complaints and feedback mechanisms; and lessons learnt from other countries.
- **Potential impact on the ground:** In this reporting period, support missions were undertaken in Turkey (IOM, UNICEF), While of Syria (IOM), Asia-Pacific (IOM and OCHA), Colombia (IOM and WFP), Mozambique (UNICEF), Uganda (UNICEF), South Sudan (UNICEF) and the Bahamas (UNICEF and UNFPA).
- **Follow-up plans:** Further IOM/inter-agency missions are planned in Somalia (November), Turkey (cross border and refugee responses) in October and Bangladesh in early 2020.

One hundred translations of the (updated) IASC principles on PSEA developed and shared with operational actors (*Encouraging survivors to come forward & a speak-up culture - deliverable 1*)

- **Overview of deliverable:** 101 translations have been finalised and verified by IASC/non-IASC actors at country-level.
- **Potential impact on the ground:** Preventing sexual exploitation and abuse in the humanitarian sector starts with ensuring everyone understands the basic principles. That means making the information available in simple terms and in local languages. TWB has translated a plain English version into 101 languages that humanitarian staff and affected people around the world will understand. This is a practical and important prevention tool that can be used by all actors.
- **Follow-up plans:** Following the recent revision of IASC PSEA principle No. 4; all translations will need to be updated accordingly in 2019 and 2020.

➤ **Achievements: (Priority Area 4) – Global Platform**

Global platform developed through which national and international aid organisations can access direct support, guidance and best practice around accountability and inclusion, through a help desk function; and a one-stop shop virtual multi-lingual and inter-active platform for dissemination of tools, resource, best practices on AAP, PSEAH, gender equality including GBV, disability, diversity and MHPSS

- **Overview of achievement:** A survey for practitioners to help RG2 understand how current resource platforms are used and what information is needed from an online portal was circulated through the CHS Alliance, CDAC Network, and RG2 in September. The results will be used to inform the design and content of the platform.
- **Potential impact on the ground:** Through the establishment of this one-stop shop online portal, it is expected that leaders and practitioners in the field will find it easier to access relevant standards, resources, tools and guidance on accountability and inclusion issues. ALNAP, as host to the platform is an established network hosting the sector's largest library of humanitarian resources and is known and trusted by many humanitarian actors, so a wide reach of users is expected at field and global levels.
- **Complementarity pursued with other Results Groups and/or IASC-associated entities:** Connections will be made with the MHPSS, Persons with Disabilities and Gender Reference Groups to share relevant resources and provide links to their websites. In addition, the RG will include other relevant cross-cutting resources such as age.
- **Engagement/partnerships pursued with non-IASC bodies/partners for the completion of this body of work:** The design of the platform is being widely consulted and will take into account views of practitioners in the field, donors and local actors through RG2.
- **Follow-up plans:** It is expected that the platform will be launched by the end of 2019. In 2020 the platform will be refined and improved to include more innovative tools such as an expanded helpdesk etc.

➤ **Achievements: (Priority Area 5) – Standards**

Humanitarian actors are aware of global standards on AAP, PSEA, Persons with Disabilities, Young People, MHPSS and Gender and the standards are upheld in humanitarian responses

- **Overview of deliverables and follow-up plans:**
The *IASC Guidelines on Inclusion of Persons with Disabilities in Humanitarian Action* have been completed and are currently pending Principals' endorsement and will be launched before the end of the year. In parallel, a draft TOR

for the creation of the Reference Group is currently being developed for sharing with RG2. The inaugural *IASC Gender Accountability Framework Report* covering 2018 was finalized and is currently pending OPAG endorsement. Following this it will be socialized with HCs, HCTs and Principals through RG2. UN Women, on behalf of the GRG, conducted multi-agency trainings on IASC standards, and commitments to gender in humanitarian action and how to practically integrate gender into the humanitarian programme cycle. *The inter-agency guidelines on working with and for young people in humanitarian and protracted crises* are being finalised with the last round of technical edits, soon to move into edit phase; and the dissemination plan is in progress for 2019/2020. The *MHPSS Reference Group* has dedicated most of 2019 to advocacy work; the guidelines are in 15 languages and work continues in the field in 22 emergencies. The M&E framework is being disseminated in 5 languages and in 2020 they will be able to measure the collective impact of the work on MHPSS. All guidelines and resources in this priority area have been extensively consulted with UN Agencies, NGOs and donors through the Reference Groups, Task Teams and the Global Youth Compact.

The target for organisations verified against the *Core Humanitarian Standard* is 100. So far, more than 70 organisations have gone through the process. The ToT for Syria is completed; 26 participants were trained. The CHS Alliance is also piloting the use of the PSEA elements of the CHS as a collective tool with the PSEA Network in OPT. Learning from this will inform 2020 activities. The guidance note on how to use the *Sphere* handbook when working on PSEA and GBV is in progress and will be finalized in early 2020, in consultation with all the key actors. The *Global Protection Cluster* is developing a checklist for protection clusters at country level to monitor adherence to all accountability and inclusion standards. This will be field tested in a few countries by the end of the year. It is expected that 80% of humanitarian projects will report on the *Gender with Age Marker* for 2019. Data will then be analysed and shared with leaders. Due to the project time-frames the data will not be available until Q1 2020.

- **Potential impact on the ground:** The Global launch of the IASC Guidelines for Inclusion of Persons with Disabilities aims to announce the guidelines' finalisation and top-level dissemination plan. The future dissemination strategy will further specify how the guidelines will support key stakeholders, such as HC/HCT/humanitarian leaders and actors and how they will be connected to other initiatives on the Inclusion of Persons with Disabilities in Humanitarian Action. Similarly, the socialisation of products developed in the Gender and MHPSS Reference Groups and the dissemination of the Guidelines for Young People will enable HCs/HCTs, humanitarian leaders and actors to roll-out responses that capture and integrate critical standards.
- **Complementarity pursued with IASC-associated entities:** RG2 has greatly benefitted from the collaboration with the IASC-associated entities; the MHPSS and Gender Reference Groups (RGs) and the Global Youth Compact throughout 2019. By bringing together the different thematic and technical expertise under the umbrella of accountability and inclusion, initial efforts have been made to integrate the thematic areas and reduce silos within humanitarian responses. It is expected that these relationships will strengthen over the course of 2020.
- **Follow-up plans:** To ensure maximum uptake of the Guidelines for Inclusion of Persons with Disabilities following the global launch, a series of launches at regional and local level will follow in 2019/2020; ICVA will disseminate the guidelines to NGOs and the newly transitioned Reference Group will spearhead efforts to promote and operationalise the UN disability/inclusion strategy/accountability framework through awareness raising and training events; with support from RG2. Similarly, RG2 will continue to support efforts of the IASC-associated entities; the MHPSS and Gender RGs and the Global Youth Compact, to disseminate and promote their resources. RG2 recognises the importance of maintaining the separate technical fora to roll-out and operationalise these resources; whilst at the same time promoting a more integrated approach to accountability and inclusion where feasible.

Forward-Looking Priority Areas of Work for 2020

Results Group 2 plans to continue to focus and conclude its 2019 priority areas of work by the end of the year, while some will be concluded in 2020. During November and December 2019, RG2 will consult with its core and associate members to refine its 2020 priority areas of work and deliverables.

Potential Priority Areas and Deliverables for 2020:

In order to deepen linkages between the Grand Bargain Workstream 6 (Participation Revolution) and RG2 that are evidenced through complementary approaches to agency-level actions and collective-level change, RG2, in 2020 will provide a service package across humanitarian response and the nexus, while Workstream 6 focuses on agency and project efforts leveraging the Grand Bargain's ability to influence a broader stakeholder group toward transformative change. In addition, linkages will continue to be developed with RG1 around humanitarian leadership and efforts to mainstream protection and RG3, where possible, to bring voices of affected people into global collective advocacy messages.

Through the consultation process in 2019, RG2 was able to better understand the challenges, changes required and the available resources to commit to the inter-agency efforts on accountability and inclusion for 2020. In an effort to streamline the deliverables into a more **collective and integrated manner** for 2020, the existing 5 priority areas will be combined into 3 new priority areas as below. The following is a compilation of draft priority areas of work proposed for 2020 that will be consulted with the RG2 core and associated members in November and December:

| PRIORITY AREAS OF WORK | CONCRETE DELIVERABLES |
|---|--|
| Better, more accountable, inclusive humanitarian <u>action</u> . More accountable <u>aid workers</u> . | <p>RG2 members work collaboratively to support HCs/HCTs to improve the overall response and reduce risks of SEA and SH:</p> <p>Deliverables:</p> <p>1.1 Community feedback and perceptions collated, analysed and integrated into the HPC; <i>for example: scaling the inter-agency collaboration between OCHA, REACH and others as in 2019.</i></p> <p>1.2 Responses course-corrected in line with community feedback and perception (covering all distinctions); evidenced through systematic, continuous monitoring; <i>for example: supporting the global integration of the Gender and Age Marker (GAM) and other tools into response-wide monitoring systems.</i></p> <p>1.3 Systematic and coordinated information shared with affected populations to ensure they feel informed to make decisions about the response and behaviour of aid actors – TBC.</p> <p>1.4 Risks of SEA and SH reduced; <i>for example: through culture change guidance/best practise.</i></p> |
| Better <u>approaches and processes</u> to accountability and inclusion including PSEAH. | <p>RG2 members work collaboratively to support HCs/HCTs to improve collective approaches and processes to AAP and PSEAH:</p> <p>Deliverables:</p> <p>2.1 Collective, safe, accessible and inclusive response-wide Complaints and Feedback Mechanisms (CFMs) developed/enhanced that can handle and refer all complaints (about the response and aid worker misconduct); <i>for example: through improving linkages between AAP and PSEA and scaling the inter-agency work on Community-Based Complaints Mechanisms (CBCMs).</i></p> <p>2.2 Improved investigations capacity for cases of SEA and SH - TBC.</p> <p>2.3 More predictable assistance provided for survivors of SEA; <i>for example: by scaling enhanced coordination between RG2 and GBV AOR – TBC.</i></p> |
| Better access to, quality of, and adherence to <u>standards, guidance, tools and resources</u> on accountability and inclusion including PSEAH. | <p>RG2 members support HCs/HCTs and practitioners with a package of services (tools, resources and capacity):</p> <p>Deliverables:</p> <p>3.1 Relevant, harmonised and up to date guidance, tools, best practices, TORs, resources and advice accessed; <i>for example: enhancing the global platform.</i></p> <p>3.2 Timely capacity and support received at country-level; <i>for example: through scaling efforts to increase the talent pool of AAP and PSEA experts.</i></p> <p>3.3 Adherence to accountability and inclusion standards monitored at response-level.</p> <p>3.4 Advocacy messages and evidence developed for donors on importance of collective accountability and inclusion work; its impact; challenges and opportunities; <i>for example: developing an evidence-base on the effectiveness of collective accountability and inclusion.</i></p> |

Key Dates

| Meeting/Event | Purpose | Date and Time (GVA and NY) | Target audience |
|---------------|---|-----------------------------|---|
| Global Launch | Launch Event for IASC guidelines on Inclusion of Persons with Disabilities in Humanitarian Action | TBD | RG 2 members, OPAG, Organizations of Persons with Disabilities, NGO's, UN agencies, Donors, State Representatives |
| RG 2 meeting | Discuss 2020 workplan | 6 November 2019 3-5pm (GVA) | RG 2 members and associate members |
| RG 2 meeting | General updates | 2 December 2019 3-5pm (GVA) | RG 2 members and associate members |