

Grand Bargain in 2018:
Annual Self Report – Narrative Summary

Name of Institution: ZOA

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Question 1: Reflecting on the information you have provided in the Excel spreadsheet, please highlight the 2 or 3 key outcomes or results relating to the Grand Bargain that your institution achieved in 2018?

One clear result of the Grand Bargain process is that ZOA has gained more and relevant insight in the use of Cash based interventions within the organisation. Cash transfer programming (CTP) is taking a more and more prominent role in our humanitarian response operations. We see more ZOA-country programmes becoming involved even though CTP has been part of our programming for several years. In 2018, at our International Directors Conference, followed by visits from HQ staff, ZOA encouraged its country teams to consider cash as first option during project design. This has contributed to a rise in the number of cash based interventions as well as a development in the use of mobile networks or further modified approaches. Reporting on Cash based programmes into our quarterly and annual reporting cycle and the use of skype sessions on this subject has created more knowledge and exchange of experience on the use of cash in our programming.

ZOA has been involved in actions to increase its transparency and accountability. At the time of signing up for the Grand Bargain, ZOA was already publishing timely and high quality data through IATI. ZOA continues to work with the Dutch Ministry of Foreign Affairs towards improved data publication, and now uses an online dashboard to monitor IATI reporting. These developments will continue, also as part of the Dutch Relief Alliance, the Dutch network for emergency relief funded by the Dutch Ministry.

Another development that originates from ZOA's own priorities is to build and improve on beneficiary accountability. ZOA was an active member of HAP and has been member of the CHS Alliance since 2015 and it is currently in process for CHS Certification. Where possible, ZOA participates in Clusters and other relevant coordination platforms but is not leading and is not responsible for HRP's. ZOA fully agrees that HRP's should be informed by the views of affected people disaggregated by sex, age and vulnerabilities and will support this.

Question 2: Please explain how the outcomes/results will lead to long-term institutional changes in policy and/or practice.

ZOA is developing its expertise in cash based programming which will further develop and expand in the coming years due to its benefits for the people we aim to help. ZOA has always worked with local partners as well as self-implementing activities. Commitment to the Grand Bargain currently stimulates ZOA to look into its own data to monitor the percentage of funds spent on relief through local partners as well as monitoring that capacity-building plans are in place to support local partners. This has made us realise that more work needs to be done to reach the 25% of spending through local partners in 2020. Awareness must be raised and concerted effort to work on how to reach this as organisation.

Question 3: How has your institution contributed to the advancement of gender equality and women’s empowerment¹ in humanitarian settings through its implementation of the Grand Bargain? What results/outcomes have been achieved in this regard? (please outline specific initiatives or changes in practice and their outcomes/results). Please refer to the Guidelines for definitions of Gender Equality and Women’s Empowerment, which are included in this self-report template package.

ZOA is committed to gender equality and women’s empowerment in humanitarian settings. Gender is one of the cross-cutting themes within ZOA strategy and country programmes. Projects will focus on the roles of men and women in a community/society with the aim of seeking to make positive changes in the role division and relations between the different genders.

Question 4: How has the humanitarian-development nexus been strategically mainstreamed in your institutional implementation of the Grand Bargain commitments? Please explain how your institution has linked commitments 10.1 - 10.5 with other commitments from other workstreams.

ZOA works both in relief and recovery, already for more than 45 years. When ZOA responds in a humanitarian crisis with relief assistance, ZOA will continue with recovery programmes (income generation, livelihoods, water and sanitation, peacebuilding, education) and work with local structures on sustainability and resilience. ZOA continues to build and expand its experience in the sector of peacebuilding, which is at the heart of humanitarian – development nexus at country level: addressing the sources of conflict and work on peace and reconciliation on community level in fragile states.

¹ Refer to the IASC definitions of gender equality and women empowerment, available [here](#).